



2023 ANNUAL REPORT

BRANTFORD POLICE SERVICE

MISSION

The Brantford Police Service is committed to enhancing safety for all, by engaging and supporting a unified community.

VISION

A safe and harmonious community.

VALUES

INTEGRITY

Maintaining a strong moral compass based upon trust, dignity, and respect.

COMMITMENT

Dedicated to professional service for our community, partners, and police members. Participating together enhancing wellbeing and safety.

INNOVATION

Innovative and adaptable in the delivery of police services. Taking opportunities to learn from experiences and making appropriate changes.



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MESSAGE FROM THE CHAIR



Throughout 2023, the Brantford Police Services Board addressed a variety of issues, including the approval of the operating and capital budgets, preliminary work relating to the renovation project of the Police Services building, and input into a new Strategic Plan.

The Board approved the appointment of 24 full-time members (sworn) and 15 part-time/full-time civilians to the Brantford Police Service to replace members who either retired or resigned. As well, the Board approved numerous promotions of sworn officers through the ranks. Through the proceeds of police auctions, the Board continued to provide financial support to many worthwhile community events and programs including Special Olympics Torch Run and CAA School Safety Patrollers Program.

The 2023 Board membership included Councillor Greg Martin, Councillor Mandy Samwell, Allan Lovett, Krupesh Shah and Dan Houssar. Members of our Board understand how critical it is to maintain the confidence and trust of our citizens to ensure Brantford remains a safe and vibrant community. It is important that we recognize the professionalism and dedication of the men and women of the Brantford Police Service and

ensure they continue to be provided with the training and equipment necessary to do their difficult jobs. Our appreciation is also extended to Adult School Crossing Guards and to the many volunteer members of our Auxiliary and Citizens on Patrol Programs for their invaluable assistance.

The Board looks forward to continuing to work together to ensure the Brantford Police Service continues to provide high quality policing in accordance with international and provincial standards.

Greg Martin, Chair
Brantford Police Services Board

MESSAGE ON BEHALF OF **CHIEF ROBERT A. DAVIS**



2023 was an important year for the Brantford Police Service with many changes implemented and advancements in technology adopted to improve the service provided to the citizens of the City of Brantford.

With a commitment to increasing diversity, recruitment efforts were focused to hire diverse members to represent the demographics of the city on the frontline, in specialized units, promoted ranks, and civilian staff. This enables a response to better serve Brantford today and into the future.

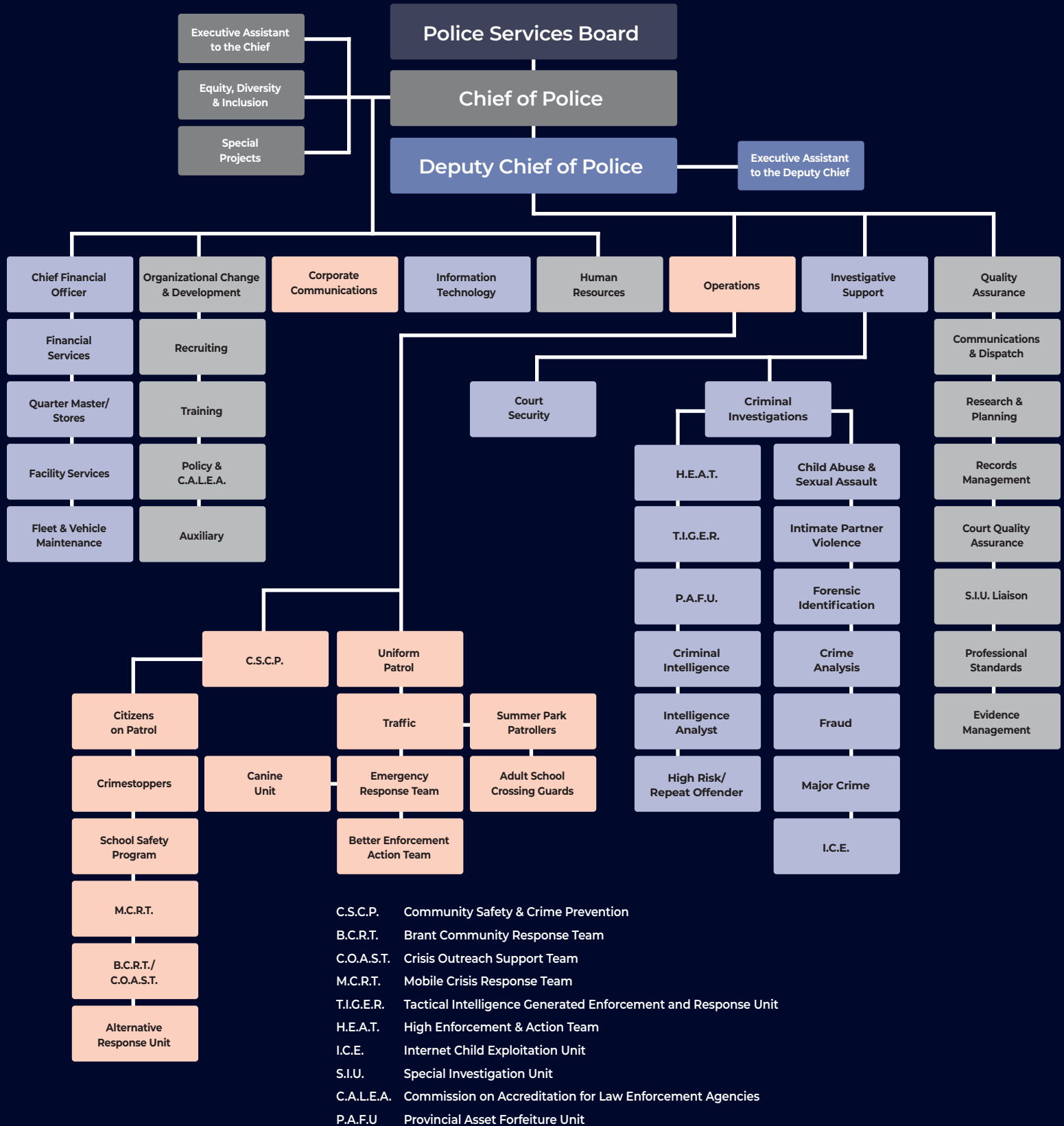
Efforts to leverage innovation and technology were implemented to fit the growing demands of the service, enabling officers to become more efficient in their operations.

Two specialized units were established in 2023; the Tactical Intelligence Generated Enforcement Team (TIGER) and the High Engagement Action team (HEAT). Both of these units are focused on efforts related to drugs, guns, gangs and the crimes and violence associated.

All of this work could not have happened without the commitment of our frontline officers and civilian staff. A sincere thank you to all of the sworn officers, civilian members of the service, our partner agencies, and especially to all of the citizens that have supported the service in our efforts to keep Brantford safe for all.

Take care & be safe,
Chief Robert A. Davis
Brantford Police Service

2023 ORGANIZATIONAL CHART



SERVICE AWARDS

CITY OF BRANTFORD SERVICE AWARD RECIPIENTS



HONoured RETIREES

Shawn Beaulne
Derek Butler
Pauline Finnegan
George Madgwick
Kelly Monkman
Rebecca Seibert
Gary Thompson
Cheney Venn
Nancy Werner



25 YEARS

Lisa Aldred
Laureen Bird
David Disher
Ralphael Foa
Christopher Grantham
Jason Nagy
Rebecca Seibert
Geoffrey Slote
Keith Tollar
Darrin Wilson



20 YEARS

Leesa Bell
Daniel Bosett
Allan Filiatrault
Tabitha Fischer
Rick Laschner
Jordan Schmutz
Balbir Singh
Gary Swift



15 YEARS

John Allan
Keli Corpse
Kristopher Holt
Lisa Schermerhorn
Jonathan Thomson
Justin Zabolotney
Jennifer Zych



10 YEARS

Eric Andree
Jeffrey Birnie,
Kirsten Feeney
Jennifer Fotheringham
Curtis Logan
Robin Matthews-Osmond
Shyanne McGregor
Mackenzie Milmine
Shannon Parks



5 YEARS

Christina Andrews
Brandon Benner
Daniel Brar
Corey Clarysse
Gregory Dawkins
Michael Gruhl
Ian Heikoop
Bradley Herriott
Kaitlin Hoogstraten
Thomas Jeffery
Lauren Millward
Kyle Morris
Ryan Rae
Joanne Sevier
Aaren Trzaska
Erica Vorwald
Mark Wygoda

OPERATIONS
BRANCH

The Operations Branch consists of three primary units:




UNIFORM PATROL



EMERGENCY
RESPONSE TEAM



TRAFFIC UNIT
Oversees the following:



Adult School Crossing
Guard Program



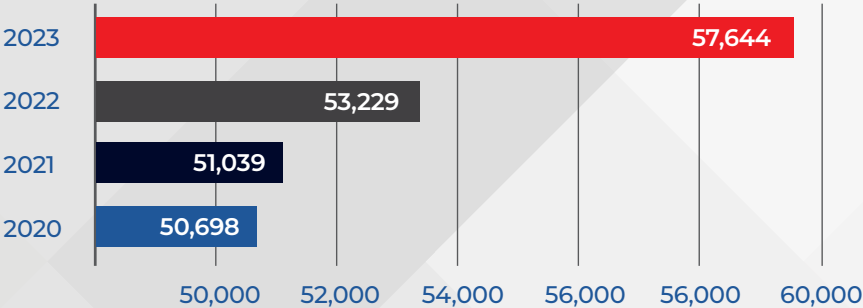
Park Patroller
Program



UNIFORM PATROL

The Front-Line Community Patrol Officer complement is divided into four (4) platoons, assigned to various shifts, to provide a continuous policing response for our community. In addition to the emergency response, they are also responsible for providing a proactive, preventative response involving community-based policing initiatives.

CALLS FOR SERVICE

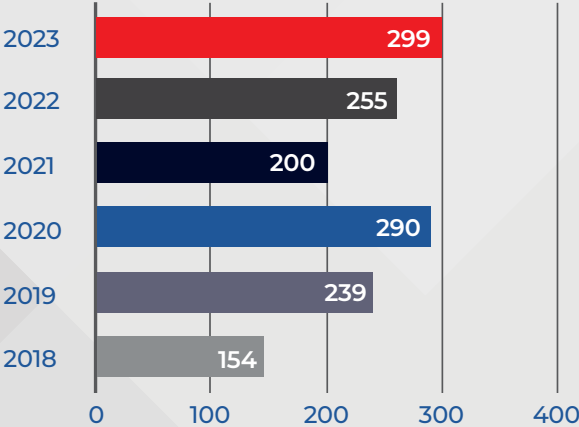


In 2023, our Community Patrol Officers responded to 57,644 calls for service, higher than that of 2022. From those calls for service 7,318 Criminal charges, 3,955 Provincial charges, 113 Municipal charges were laid, and 126 parking violations were issued.

ERT (Emergency Response Team)

The Emergency Response Team is a group of specially and highly trained officers that respond to serious calls for service, such as weapon calls, barricaded person, hostage situations, and are responsible for the execution of high-risk warrants.

ERT INCIDENTS



In 2023 the City of Brantford saw an increase in weapon related violence. ERT responded to a total of 299 partial or full team callouts because of the aforementioned incident types. The need for an ERT response has steadily increased in recent years.



TRAFFIC UNIT > ROAD SAFETY

This section is comprised of officers that are specially trained to investigate serious and fatal motor vehicle collisions. The technical components of these investigations require significant resources.

ACCIDENT TYPE	2019	2020	2021	2022	2023
Personal Injury	251	193	178	187	212
Fatalities	3	5	4	1	5
Total Accidents	2,425	1,827	1,894	2,232	2,378

In addition to motor vehicle collisions, the Traffic Section is dedicated to road safety and enforcement. These officers dedicate their time towards educating the public and fellow officers on changes to legislation as they arise. The Traffic Section can also be visible at special public events, including parades, and festivals, conducting traffic control.



Each year the Traffic Unit creates a comprehensive traffic safety plan. Initiatives and safety messages are regularly posted on the BPS Twitter account, [@BrantfordPolice](https://twitter.com/BrantfordPolice). It can also be found on our website, www.brantfordpolice.ca



ADULT SCHOOL CROSSING GUARDS

The Brantford Police Service remains one of the last few municipalities to continue to operate the Adult School Crossing Guard program. These individuals are responsible for ensuring that our primary and secondary school students are able to safely cross the street at 60 locations throughout the city. In 2023, the program operated with 64 full-time guards, 4 part-time, one supervisor, and one assistant supervisor.

PARK PATROLLERS

The summer Park Patroller program has successfully contributed to ensuring the safety of our parks and trails for over 30 years. In 2023, the Brantford Police Service employed 8 Park Patrollers, who operate dirt bikes with on and off-road capabilities. These members laid a total of 85 charges and participated in numerous community events such as the Canada Day Celebration, the Rotary Brantford Charity show, and events within Harmony Square to name a few.



COMMUNITY SAFETY AND CRIME PREVENTION (CSCP)

This section is comprised of numerous officers and community partners that collectively and collaboratively seek to improve the safety and well-being of the community as a whole. This is accomplished through preventative measures, the Elementary and High School Resource Coordinator programs, as well as risk intervention and incident response (MCRT, COAST and BCRT).

MOBILE CRISIS RESPONSE TEAM (MCRT)

The MCRT unit is currently comprised of two teams, each consisting of an officer and a mental health specialist from St. Leonard's Community Services. They are responsible for

providing the primary response to individuals in crisis. MCRT responded to 340 calls for service involving those in mental health crisis. MCRT officers had an apprehension rate of 21%, with 72 involuntary apprehensions and 271 individuals that referred to community partners.

BRANT COMMUNITY RESPONSE TEAM (BCRT)

The Situation Table currently involves over 30 agencies from multiple sectors across Brant/Brantford, including education, primary health, public health, mental health, addictions, law enforcement, justice, harm reduction, victim services, employment support, housing and homelessness, Aboriginal services, and youth support.

In 2023, 14 situations were brought to the table by various member agencies involving individuals or families of 'Acutely Elevated Risk'. Our Service

brought forth 2 situations to the table to connect individuals to services.

The highest risk factors attributed to the situations were Mental Health and Cognitive Functioning, Antisocial/ Problematic Behaviour (non-criminal) and Substance Abuse.

CRISIS OUTREACH AND SUPPORT TEAM (COAST)

The COAST program was initiated in March of 2019. This program is provided to the community in partnership with St. Leonard's Community Services and works in conjunction with the MCRT.

COAST consists of two separate teams. The first being a sworn member paired with a mental health professional while the other consists of two mental health professionals exclusively. While MCRT focuses their efforts on those in crisis, COAST seeks to identify those in pre-crisis who are exhibiting characteristics of elevation. They in

turn are provided access to supportive resources for the purpose of maintaining stability in their state of mental health. The COAST program provides for a secondary response to MCRT's primary one.

Throughout 2023, COAST Team 1 (Brantford Police Officer partnered with a member from St. Leonard's) conducted a total of 613 follow-ups with over 314 individuals.

ELEMENTARY SCHOOL RESOURCE COORDINATOR

In September of 2018, the Elementary School Resource Officer program underwent significant changes, amalgamating the previous responsibilities of various positions. In September of 2019 that role transitioned to that of a civilian position within our Service.

In 2019 a partnership had been forged for the purpose of improving the delivery of K.I.D.S. programming (Knowledge Issues Decisions and Supports). Organizations represented in this partnership included the Brantford Police Service, Brantford Fire Department, Brant County Health Unit, Children's Safety Village and the T.I.C.K. Board (Teaching Intelligent Choices in Kids). The revised approach sought to deliver curriculum at a centralized location in a condensed manner rather than attending schools individually during a rotational six week period. By engaging in such efforts, a more effective allocation of resources was conducted contributing to a seamless delivery.

In 2023, the K.I.D.S. program was delivered to full capacity and as a result, 42 (1,140 students) individual classes had been taught.

In 2023, the Elementary School Resource Coordinator also trained 455 students for Safety Patrol, attended sixteen Grade 7/8 classes (452 students) to teach students about internet safety, attended ten Grade

5 classes (523 students) to speak about Internet Safety, twenty-one Grade 3 classes (556 students) to teach bicycle safety, nineteen kindergarten classes (724 students) to talk about safety, two classes at W Ross MacDonald school to speak with blind students about internet safety and thirty-one Grade 1 classes (710 students) to teach students about Community Safety.

HIGH SCHOOL RESOURCE OFFICERS

We did not have any High School Resource Officers in 2023.

CITIZENS ON PATROL (COP)

The COP program was designed to augment and enhance our Service's crime prevention initiatives, by providing a visible presence and to deter crime in the community. Members conduct foot/bicycle/vehicle patrol and attend various community events.

Through such efforts, the COP's program endeavors to reduce the threat of crime and enhance the sense of safety and security in our community. In 2020 and 2021 the membership of the Citizens on Patrol lost some members, while their participation was temporarily suspended due to the COVID-19 pandemic. The COP membership dropped from 65 members to 28 members. In 2023, 11 new members joined the Citizens on Patrol program, being the total number of members to 39. COP members conducted 48 Patrols and attended 9 community events.



CRIMINAL INVESTIGATION SECTION (CIS)

The Criminal Investigation Section (CIS) is supervised by a Staff Sergeant and two Sergeants and is comprised of various units that specialize in specific types of crime. Detectives assigned to these units are responsible for investigating criminal incidents and significant events including all homicides and attempts, sudden deaths, sexual assaults, offences against children, robberies, arsons, weapons offences, intimate partner violence, major frauds, and serious assaults. In 2023, many of the units within CIS transitioned to a new 12 hour shift schedule rotation which mirrored the schedule worked by our uniformed Platoons. This increased the capacity of CIS to effectively support frontline policing and the community by ensuring Detectives were available nearly 24/7.

- MAJOR CRIME UNIT (MCU)
- CHILD ABUSE SEXUAL ASSAULT UNIT (CASA)
- INTERNET CHILD EXPLOITATION UNIT (ICE)
- TECH CRIME UNIT (TCU)
- INTIMATE PARTNER VIOLENCE UNIT (IPV)
- HIGH-RISK REPEAT OFFENDER UNIT (HRRO)
- FIREARMS UNIT
- FRAUD UNIT
- CRIMINAL INTELLIGENCE UNIT (CIU)
- INTELLIGENCE ANALYST
- CRIME ANALYST
- TACTICAL INTELLIGENCE GENERATED ENFORCEMENT AND RESPONSE UNIT (TIGER)
- PROVINCIAL ASSET FORFEITURE UNIT (PAFU)
- HIGH ENFORCEMENT & ACTION TEAM (HEAT)
- FORENSIC IDENTIFICATION SECTION (FIS)
- COURT SERVICES AND OFFENDER TRANSPORTATION
- AUTO THEFT SECTION
- PROVINCIAL GUNS AND GANGS ENFORCEMENT TEAM SECONDMENT
- GOLDEN HORSESHOE COMBINED FORCES SPECIAL ENFORCEMENT UNIT (CFSEU)

MAJOR CRIME UNIT (MCU)

In 2023, the complement of the MCU was increased to 8 Detectives and 1 Sergeant. There were no homicides last year, however, MCU did investigate two (2) attempted homicides, which resulted in appropriate criminal charges being laid. MCU also continued to investigate several cold cases. 247 missing persons were reported to the Brantford Police Service in 2023 with many of these incidents assigned to a detective in MCU for investigation. Additionally, two Detectives continued to be assigned to Project Grantham which is a partnership with the Ontario Provincial Police investigating several homicides that occurred in Brantford. As a result of Project Grantham, numerous individuals had been charged with criminal offences and trials continued in 2023.

CHILD ABUSE SEXUAL ASSAULT UNIT (CASA)

The CASA Unit consists of 5 Detectives and 1 Sergeant. The CASA Unit was responsible for the investigation and oversight of 237 incidents involving sex related criminal offences including sexual assault, voyeurism, and child pornography. CASA detectives also investigate allegations of assault or suspicious injuries involving children and other vulnerable victims. Detectives in the CASA unit work closely alongside community partners such as the Sexual Assault Centre of Brant, the Sexual Assault/Domestic Violence Team with the Brant Community Healthcare System and the Child and Family Services of Grand Erie.

INTERNET CHILD EXPLOITATION UNIT (ICE)

The ICE unit is one of 26 municipal police services that participate in the Provincial ICE Strategy to protect children from sexual abuse and exploitation on the internet. The ICE unit consists of two Detective Constables who work closely with 3 forensically trained technicians in the Tech Crime Unit. During the 2023 reporting year the ICE unit investigated 241 child exploitation cases, laying 145 charges on 35 offenders. 32 judicial authorizations were obtained, and 11 search warrants executed. 35 victims were identified by investigators.

TECH CRIME UNIT (TCU)

The TCU consists of three detectives who receive highly specialized training in the analysis of computer software and electronic devices. During the 2023 year, a total of 197 electronic devices were forensically processed. The Tech Crime Unit is an asset for the entire service and continued to assist detectives and frontline uniformed patrol officers.



INTIMATE PARTNER VIOLENCE UNIT (IPV)

In 2023, the IPV unit increased its complement to four Detective Constables who were responsible for the oversight of all occurrences involving individuals in a past or present intimate relationship. Detectives investigate historical allegations and monitor high risk incidents. Additionally, members assigned to the unit provide training to frontline officers and perform a risk assessment for threshold offences.

HIGH-RISK REPEAT OFFENDER UNIT (HRRO)

The HRRO unit monitors and performs compliance checks on high-risk individuals living within the community. A close working relationship with local probation officers and the federal parole office is required to effectively gather and share information. The HRRO unit monitors up to 100 federal offenders at any given time. The HRRO unit is also part of the Brantford Community Assessment Team (BCAT), in partnership with local community groups, who are responsible for assessing the release of parolees and assisting them in re-integration. The HRRO was also responsible for maintaining and monitoring members in the community who are required to register on the Sex Offender Registry. One Detective was assigned as the SOR coordinator in 2023 who monitored 342 offender records, of which 167 were active and required to be registered. The remaining offenders have their registration requirement suspended due to incarceration or expiry. A recent site assessment and audit concluded that the compliance rate for offenders requiring to report to the Brantford police was 100 percent.

FIREARMS UNIT

In 2023 there were a total of 197 firearms seized of which 95 were classified as "crime guns", indicating they were associated to some type of criminality. The firearms officer is responsible for verifying and identifying all firearms that come into the possession of the Brantford Police Service. The officer works closely with the Chief Firearms Office and submits crime gun information for tracing purposes. The Firearms Unit and the Forensic Identification Unit conducted verification of firearms to provide evidence in court whether a firearm was functional.

FRAUD UNIT

The Fraud Unit consisted of one Detective in 2023. A large volume of fraud related incidents were reported in 2023. In cases where fraud is not in progress and with an effort to maximize the service quality to victims of fraudulent activity, the Brantford police use an intake protocol in which scheduled appointments are made with a Detective.

CRIMINAL INTELLIGENCE UNIT (CIU)

The CIU consists of two Sergeants and four Detective Constables. The members assigned to this section receive specialized training in surveillance and offer technical support to other officers within the police service. Members of CIU are also the designated liaison with the Criminal Intelligence Services of Ontario and regularly attend provincial meetings. CIU collects and disseminates intelligence information to assist in proactively identifying and targeting criminal activity. In 2023, 1,093 Criminal Intelligence reports were processed by CIU. CIU also initiated 2 projects (Project Coil and React) into organized crime groups within our community with financial assistance from the Criminal Intelligence Service of Ontario.

INTELLIGENCE ANALYST

In 2023, the Brantford Police Service hired its first Intelligence Analyst. This position is filled with a civilian member who works closely with the Criminal Intelligence Unit but is an asset for the entire service. This position provided our service with the capability to gather and analyze complicated data and information to assist investigators with their investigations and court proceedings.

CRIME ANALYST

The Crime Analyst is a civilian position who works in the Criminal Investigative Support Branch. The analyst duties are to analyze and disseminate crime data, calls for service statistics and public disorder data to identify priorities for enforcement activity. The analyst makes recommendations on human resources deployment and provides tactical and strategic plans to prevent, suppress and solve crime.

BRANCH REPORTS > INVESTIGATIVE SUPPORT



TACTICAL INTELLIGENCE GENERATED ENFORCEMENT AND RESPONSE UNIT (TIGER)

The TIGER unit was formed in 2022 with a mandate to conduct intelligence led probes that target criminal activity with ties to the community. The probes focus on individuals and groups who are engaged in frequent or violent criminal activity that have a negative impact on the community. In 2023, the unit was responsible for seizing illicit substances including 1,350 grams of fentanyl, over 3,500 grams of cocaine and 2,216 grams of methamphetamine. The unit was able to disrupt an organized crime group by dismantling a major industrial sized illegal cannabis grow operation (83,000 plants destroyed and 5,000 lbs of dried cannabis). Furthermore, 4 firearms, including 1 handgun, were seized during a TIGER led investigations. In total, 42 CDSA charges, 34 Criminal Code charges and 22 Provincial Charges were laid in 2023.

PROVINCIAL ASSET FORFEITURE UNIT (PAFU)

One Brantford police Detective is assigned to the Provincial Asset Forfeiture Unit and works closely with members of the TIGER unit. This Detective is an asset that can be utilized by all investigators within the service. PAFU processed 9 forfeiture orders and obtained 3 management orders. PAFU seized \$240,276.54 in cash, 5 vehicles and 38 miscellaneous items.

HIGH ENFORCEMENT & ACTION TEAM (HEAT)

In 2023, the HEAT Unit was formed with the financial assistance of a Provincial grant and consists of a Sergeant and four Detective Constables. The mandate of the HEAT Unit is to identify, deter, disrupt, suppress, arrest and dismantle any gang, criminal organization, or individuals affiliated with organized gangs that has an impact on the local community through short term investigations or projects. The unit is primarily focused on street level drugs and illegal firearm offences. In 2023, HEAT completed 28 investigations and arrested 41 persons. HEAT also laid 150 firearms charges, 35 drug charges and 35 violent charges for a total of 220 criminal charges. HEAT seized 13 firearms, 440 grams of Fentanyl, 97 grams of cocaine, 75.4 grams of methamphetamine, 1,000 grams of hash, 1,457 grams of psilocybin, 521.5 grams of psilocybin edibles, 6,355 grams of cannabis, 266,321 milligrams of cannabis edibles and \$50,000 cash.

FORENSIC IDENTIFICATION SECTION (FIS)

Members assigned to FIS receive ongoing specialized training in topics such as bloodstain pattern analysis, fire investigation, digital photography, and friction ridge analysis. The unit consists of a Sergeant and four Detective Constables who provide support at crime scenes. FIS Detectives also work closely with the Center of Forensic Sciences based out of Toronto. In 2023 FIS and Scenes of Crime Officers took 34,852 photographs at a combined 894 scenes. Officers processed 133 Forensic Examination Requests and made 107 submissions to the Center of Forensic Sciences. Furthermore, the total number of individuals who had their fingerprints taken for 2023 was 2,728.

COURT SERVICES AND OFFENDER TRANSPORTATION

Special Constables provide security within the courthouses in the city of Brantford. This includes the Ontario Court of Justice, Superior Court, and Provincial Offences Court. Security at entrance points to the building are provided by contracted security. In 2023, 33 knives, 52 hand tools, 21 pointed items (syringes etc), 65 other items (torch lighters, razors, drugs, alcohol etc) were seized from persons entering Provincial and Superior Courts.

AUTO THEFT SECTION

The auto theft investigator works alongside members in the Criminal Intelligence Unit. In 2023, 320 vehicles were reported stolen from the city of Brantford. 27 of these stolen vehicles were considered high-end vehicles where it was believed that members of organized crime groups used re-programming techniques. 164 stolen vehicles were recovered. Additionally, 23 stolen trailers were stolen.

PROVINCIAL GUNS AND GANGS ENFORCEMENT TEAM SECONDMENT

In 2023, a Detective from the Brantford Police Service was seconded to the Provincial Guns and Gangs Unit. The mandate of this unit is to disrupt and dismantle criminal activity related to guns and gangs and enhance public safety. This unit is a policing partnership involving the Ontario Provincial Police and various municipal police services divided into various teams and dispersed across the province. The Brantford Police Detective was assigned to the West Region Team.

GOLDEN HORSESHOE COMBINED FORCES SPECIAL ENFORCEMENT UNIT (CFSEU)

In 2023, a Detective from the Brantford Police Service was seconded to the Golden Horseshoe CFSEU. This unit is a lead by the Royal Canadian Mounted Police (RCMP) in partnership with officers seconded from municipal police services and the Canadian Border Services Agency. The mandate of this unit is to uncover, investigate, prosecute, and disrupt organized crime groups and their associates. This unit utilizes an integrated approach between intelligence and enforcement agencies both nationally and internationally.



ADMINISTRATIVE
SUPPORT BRANCH

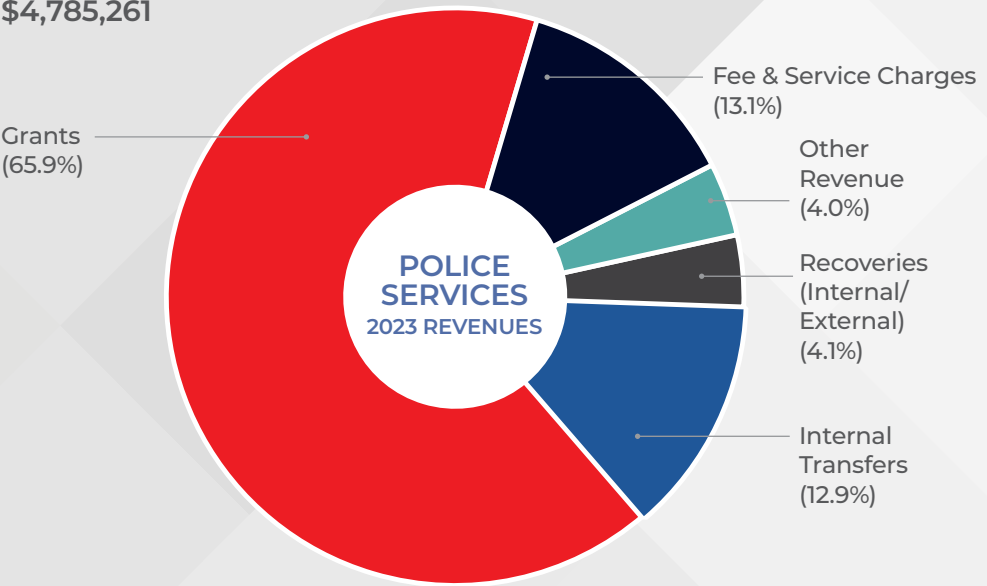
The Administrative Support Branch has a mandate to provide support in the areas of finance, recruiting, human resources, information technology services, property, records, facilities, and fleet management. Below is an update on the key segments of the Administrative Support Branch.

-  FINANCE
-  PROPERTY
-  FACILITIES
-  FLEET MANAGEMENT

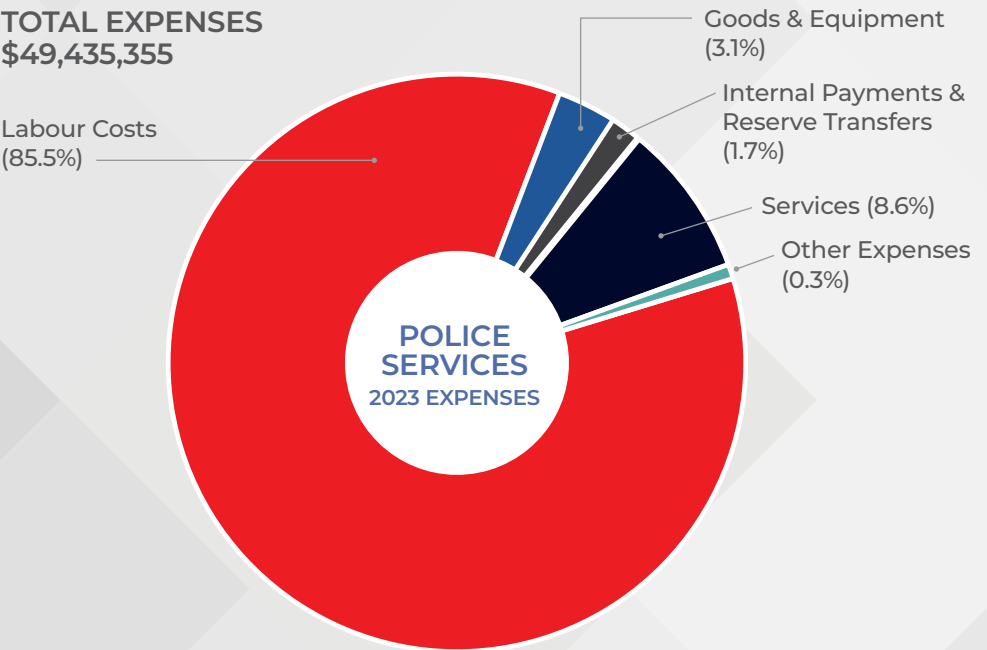
FINANCE

The 2023 operating budget, which was approved by the Police Service Board, represents a 7.98% budget increase over 2022. The operating budget for 2023 was \$44,650,094. The 2023 fiscal year ended with a final deficit of \$992,025. Please see below for a breakdown of all revenues and expenses as related to the 2023 budget:

TOTAL REVENUES
\$4,785,261



TOTAL EXPENSES
\$49,435,355



The chart below provides an overview of the statistics as they relate to the population served by the Brantford Police Service, in relation to our total staffing, uniform officer per 1,000, and our operating budget:

CATEGORY	2019	2020	2021	2022	2023
Population Served (Census data: 2016/2021)	98,179	98,179	104,688	104,688	104,688
Uniform Officers	187	191	202	202	202
Civilian Employees	77	90	97	105	115
Total Staff	264	281	299	307	317
Uniform Officer per 1000	1.90	1.95	1.93	1.93	1.93
Operating Budget	\$33,225,482	\$35,873,122	\$39,054,737	\$41,348,628	\$44,650,094

TECHNOLOGY

In 2023, technology within the Brantford Police Service achieved significant milestones and made substantial progress in various areas. We successfully implemented cutting-edge technologies, including telematic analytics tools and cloud-based infrastructures, to enhance efficiency and productivity across departments and our stakeholders.

Additionally, we prioritized:

CYBERSECURITY ENHANCEMENTS – adopting new VPN protocols and conducting regular audits to safeguard sensitive data and systems.

PUBLIC SAFETY CUSTOMER SERVICE PLATFORMS – to enhance our relationship with our community and allowing us to measure and improve our community interactions.

NEXT GENERATION 911 – embracing the future of emergency communication we dedicated efforts to working with our law enforcement partners in building and delivering a new and improved 911 service for our community.

These accomplishments underscore our commitment to leveraging technology to drive efficiency, innovation, and impactful change. BPS remains dedicated to providing customer service excellence in the realm of emergency response.

HUMAN RESOURCES

PEER SUPPORT – a supportive relationship between members who have a common lived experience, connecting with another member who has lived with similar problems, or is perhaps still doing so, can be vital link for someone struggling with their own situation. A team of trained sworn and civilian peer supporters made combined efforts resulting in 85 contact check-ins with fellow members of the service throughout 2023.

EMPLOYEE AND FAMILY ASSISTANCE PROGRAM – enables employees and their family members to access independent assessment, referral and/or counselling support from an external professional service provider. In 2023, this confidential service was accessed by 51 employees/family members.

EARLY INTERVENTION – utilizing the risk indicator ‘flags’ that exist within the Guardian Tracking system which allows supervisors and managers an opportunity to provide the necessary and timely support to members. Seventy-eight (78) significant emotion event entries were created in 2023 to help follow-up on the wellbeing of individuals because of this early intervention system.

BRANCH REPORTS > QUALITY ASSURANCE

QUALITY ASSURANCE BRANCH

The Quality Assurance Branch is responsible for the Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation, the Communications Section, the Property Section, the Records Section, Professional Standards, and other areas that concern quality of service.



CALEA



COMMUNICATIONS SECTION



PROPERTY SECTION



RECORDS SECTION



PROFESSIONAL STANDARDS

COMMISSION ON ACCREDITATION FOR LAW ENFORCEMENT AGENCIES (CALEA)

The CALEA Accreditation program provides public safety agencies with an opportunity to voluntarily meet an established set of professional standards. The Brantford Police Service has been an accredited agency since 2004. In 2023 the Service completed the four-year reaccreditation CALEA process.

COMMUNICATIONS

Members of the Communications Section were the first point of contact for the public in most of the over 50,000 calls for service received by the Brantford Police Service in 2023. The Service continually monitors the effectiveness of this area and strives to use the latest technology and methods of communication to maintain a high level of service at the main point of contact between the public and the police.



PROPERTY SECTION

Members of the Property Section manage and control thousands of items seized by, or otherwise coming into the possession of, the police. This section is secure and very well organized. Strict policies on the handling of evidence and property ensure that the integrity of the Service is upheld in dealing with matters before the courts and public.

21,733 – Items processed

RECORDS SECTION

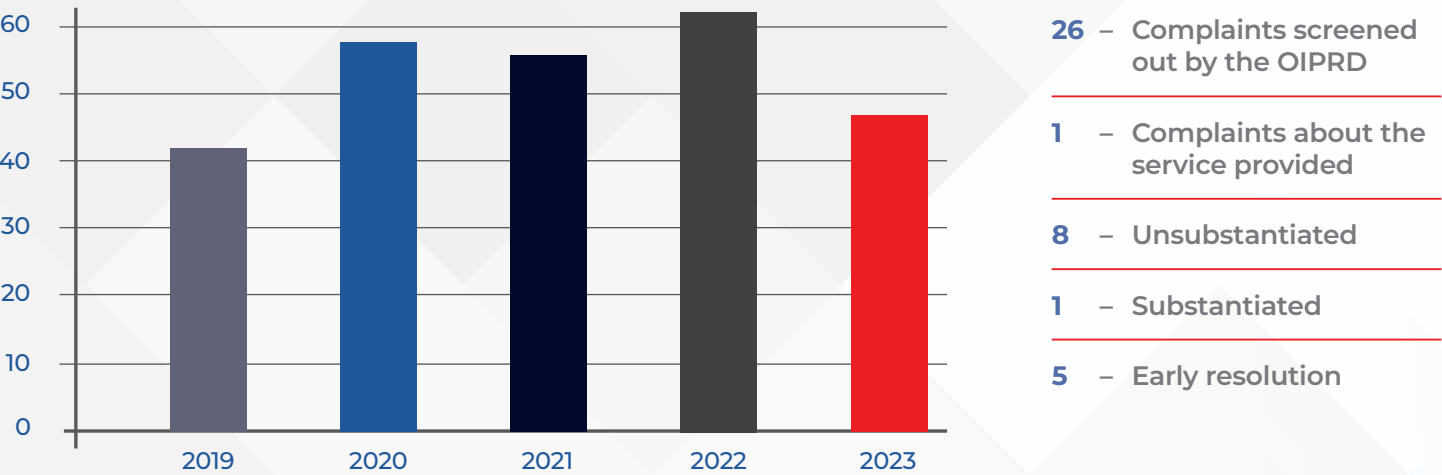
Members of the Records Section are responsible for liaising with the public and community partners to ensure that police records are shared efficiently and according to legislation. Police records prepared for Freedom of Information (FOI) requests and court proceedings play an integral role in maintaining the integrity of the police service.



PROFESSIONAL STANDARDS

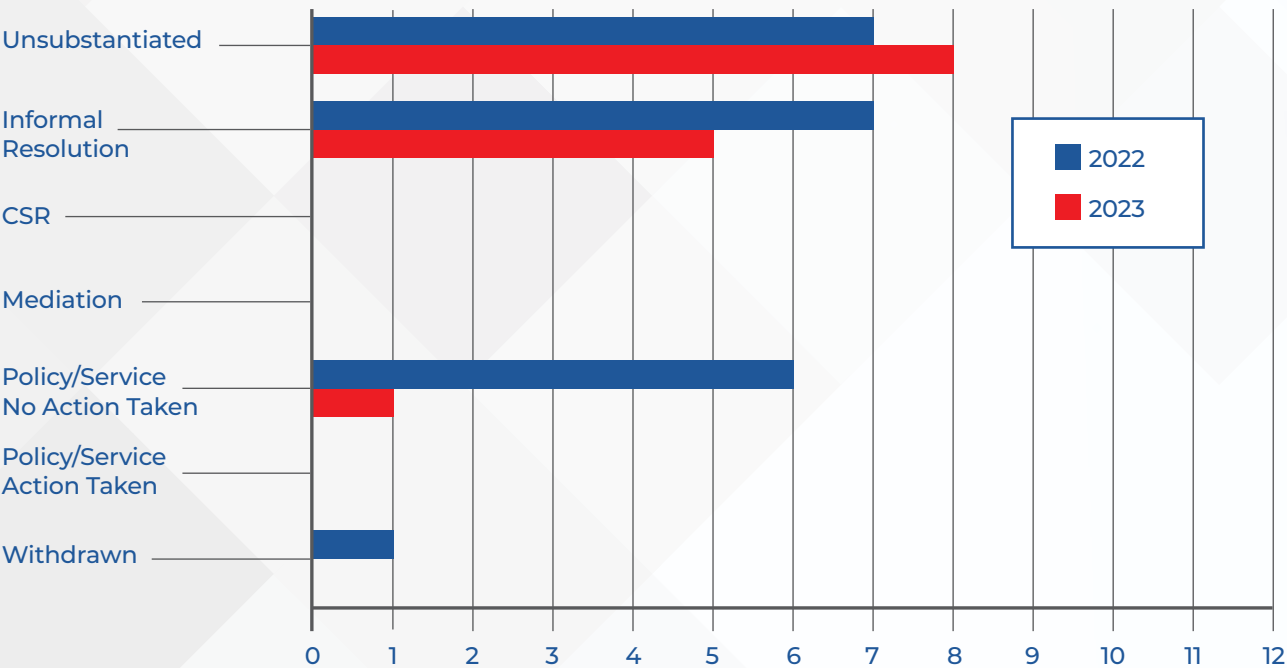
The Quality Assurance Branch liaises with the Office of the Independent Police Review Director (OIPRD) as it concerns complaints made by the public about the Service. Complaints are categorized by the OIPRD as Conduct Complaints, Service Complaints or Policy Complaints. Forty-seven complaints about the Brantford Police Service were received by the OIPRD.

TOTAL PUBLIC COMPLAINTS BY YEAR



COMPLAINT RESOLUTION 2023

The OIPRD directs action to be taken regarding complaints. Not all complaints require action. Resolved complaints are classified as substantiated, unsubstantiated, or resolved informally through customer service resolution (CSR) or mediation.



STATISTICS > BUSINESS PLAN OBJECTIVE REPORT

OBJECTIVE	INCOMPLETE	ONGOING	COMPLETED
COMMUNITY SAFETY			
Increase enforcement relating to traffic safety initiatives and reduce injury / fatal investigations involving vehicle, pedestrian or cyclist through education and targeted enforcement		●	
Involve the community to assist with identifying and resolving local problems		●	
Maintain initiatives which will enhance engagement with local youth		●	
Explore programs that will enhance community involvement and allows for a greater understanding of the role of the police			●
COMMITMENT TO COMMUNITY PARTNERSHIPS			
Support individual service providers in their efforts to identify, reduce and eliminate acute high-risk situations. Meet with community leaders to establish and foster an inter-agency relationship that benefits the community			●
Identify and track stakeholder satisfaction			●
Designate patrols to address specific neighbourhood issues and concerns, focusing on protecting and assisting residents		●	
Collaborate with community program leaders and utilize crime prevention initiatives to reduce crime in neighbourhoods		●	
COMMITMENT TO CORPORATE RESOURCE MANAGEMENT			
Partnering with our IT consortium police partners to identify and implement emerging technologies and create opportunities for efficiencies. Maintain the current IT infrastructure to ensure its functionality and reliability			●
Prepare and maintain the Service's annual capital and operating budget. Research and maintain the 10 year capital forecast that reflects the expected needs of the Service			●
Complete a facility assessment that outlines the short and long-term needs of the Service and liaise with City officials to effectively plan for future needs			●
Prepare and monitor capital reserve funds to ensure adequate resources are available for funding all projects approved by the Board			●
Attract qualified applicants that are representative of the demographic composition of the community			●
ORGANIZATIONAL DEVELOPMENT AND INNOVATION			
Provide, monitor and increase investigative training opportunities to enhance learning		●	
Share crime statistics with our membership and our community through traditional and social media			●
Maintain ongoing partnerships with community groups to support and identify our responsibilities for assisting victims of crime			●
The high-risk offender unit will continue to update front-line officers on mapping software to augment investigations		●	



STATISTICS >

2023 REPORTED CRIME & CLEARANCE RATES*



CALLS FOR SERVICE
57,644



ONLINE REPORTS (not included in the above total)
1,885

VIOLENT CRIME AND CLEARANCE RATES

Violent Crime Calls	1,696
Violent Crimes Cleared	1,278

PROPERTY CRIME AND CLEARANCE RATES

Property Crime Calls	3,747
Property Crimes Cleared	731

OTHER CRIME AND CLEARANCE RATES

Other Crime Calls	1,508
Other Crimes Cleared	1,335

ADULTS CHARGED OR DIVERTED

2,756

YOUTHS CHARGED OR DIVERTED

Charged	147
Not Charged	137

* Data as reported to BPS remains unofficial until verified by Statistics Canada. Official data from Statistics Canada not available until after July 2024.

STATISTICS > FIVE YEAR STATISTICS

INVESTIGATIONS	2019	2020	2021	2022	2023	TOTAL	AVERAGE	2019	2020	2021	2022	2023
Murder	3	4	5	6	0	18	4	50%	33%	25%	20%	-100%
Attempt Murder	0	0	1	1	2	4	1	-100%	0%	100%	0%	100%
Sexual Offences	219	175	198	141	189	922	184	8%	-20%	13%	-29%	34%
Assault on Police	30	36	20	21	39	146	29	-6%	20%	-44%	5%	86%
Assaults - Other	941	946	946	806	969	4608	922	7%	1%	0%	-15%	20%
Robberies With Weapon	38	48	34	44	27	191	38	9%	26%	-29%	29%	-39%
Robberies Without Weapon	28	35	21	13	12	109	22	65%	25%	-40%	-38%	-8%
B&E Residence	369	313	315	214	233	1444	289	-28%	-15%	1%	-32%	9%
B&E Business	179	228	149	162	148	866	173	19%	27%	-35%	9%	-9%
B&E Other	43	39	34	41	18	175	35	48%	-9%	-13%	21%	-56%
Theft of Motor Vehicle	425	329	328	321	341	1744	349	-33%	-23%	0%	-2%	6%
Theft Over \$5,000	38	27	33	31	52	181	36	65%	-29%	22%	-6%	68%
Theft Under \$5,000	1467	1024	1098	1306	1316	6211	1242	-9%	-30%	7%	19%	1%
Theft From Vehicle	579	798	746	440	357	2920	584	-22%	38%	-7%	-41%	-19%
Frauds Total	460	483	459	368	537	2307	461	-13%	5%	-5%	-20%	46%
Offensive Weapons Total	204	277	244	240	199	1164	233	29%	36%	-12%	-2%	-17%
Mischief Total	879	943	816	907	924	4469	894	6%	7%	-13%	11%	2%
Other Criminal Code	697	973	804	609	870	3953	791	-33%	40%	-17%	-24%	43%
Drugs & Narcotics Total	114	96	109	97	75	491	98	-52%	-16%	14%	-11%	-23%
Provincial Statutes Total	892	717	675	632	515	3431	686	-2%	-20%	-6%	-6%	-19%
Municipal Bylaws	242	224	128	134	104	832	166	15%	-7%	-43%	5%	-22%
Gaming & Betting	0	0	0	0	0	0	0	0%	0%	0%	0%	0%
Impaired Drivers	124	114	101	134	96	569	114	18%	-8%	-11%	33%	-28%

MOTOR VEHICLE ACCIDENTS	2019	2020	2021	2022	2023	TOTAL	AVERAGE	2019	2020	2021	2022	2023
Fatal Accidents	3	5	4	1	5	18	4	0%	67%	-20%	-75%	400%
Persons Killed	3	6	4	1	5	19	4	0%	100%	-33%	-75%	400%
Personal Injury Accidents	251	193	178	187	212	1021	204	-12%	-23%	-8%	5%	13%
Total MVA's	2425	1827	1894	2232	2378	10756	2151	-4%	-25%	4%	18%	7%
Criminal Charges	6211	6838	6631	5978	6864	32522	6504	-7%	10%	-3%	-10%	15%
Provincial Charges	5610	4964	4131	4524	3955	23184	4637	-13%	-12%	-17%	10%	-13%
Municipal Charges	195	171	114	118	113	711	142	3%	-12%	-33%	4%	-4%
Parking Tickets Issued	220	120	76	126	20	562	112	-28%	-45%	-37%	66%	-84%



Green figures
indicate decrease

Red figures
indicate increase

ACTIVITIES	2019	2020	2021	2022	2023	TOTAL	AVERAGE	2019	2020	2021	2022	2023
Alarms	1314	1081	985	1076	1210	5666	1133	-11%	-18%	-9%	9%	12%
Fail To Stop For Police	53	58	53	64	0	228	46	-24%	9%	-9%	21%	-100%
Complaints Against Police	43	61	53	49	43	249	50	-10%	42%	-13%	-8%	-12%
Discipline Matters	15	6	6	7	0	34	7	15%	-60%	0%	17%	-100%
Calls For Service	49919	50621	50735	53082	57266	261623	52325	-3%	1%	0%	5%	8%
Casino Related Calls	170	31	37	56	54	348	70	2%	-82%	19%	51%	-4%
Foot/Bicycle Patrol Hours	3539	620	128	2222	7225	13734	2747	-45%	-82%	-79%	1636%	225%

HUMAN RESOURCES (HRS)	2019	2020	2021	2022	2023	TOTAL	AVERAGE	2019	2020	2021	2022	2023
Overtime	30307	31932	29626	45649	61338	198852	39770	1%	5%	-7%	54%	34%
Court Time	1873	676	919	1306	2936	7710	1542	13%	-64%	36%	42%	125%
Auxiliary Worked	4897	4273	2984	2575	1976	16705	3341	-21%	-13%	-30%	-14%	-23%
In Service Training	18062	17907	21963	28859	29532	116323	23265	8%	-1%	23%	31%	2%



2023 ANNUAL REPORT

BRANTFORD POLICE SERVICE

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