

MISSION STATEMENT

The mission of the Brantford Police Service is to enhance the quality of life for all citizens and respond to their changing needs by ensuring and promoting public safety in partnership with our community.

VALUES STATEMENT

The Brantford Police Service believes in:

- The RIGHTS of all persons as enshrined in the Charter of Rights and Freedoms.
- The RESPONSIBILITY of all persons to abide by the laws of Canada.
- A proactive PARTNERSHIP with the community in an effort to promote mutual respect and responsibility.





- Being FAIR, UNBIASED and treating all persons with RESPECT and DIGNITY.
- SAFETY through the protection of persons, property and our environment.
- Respect for the value of our HUMAN RESOURCES and a COMMITMENT to their continuous development.

- The highest possible degree of personal and professional INTEGRITY in the performance of duties.
- Ongoing, open COMMUNICATION with our community and within the Service.
- Being ACCOUNTABLE in providing HIGH QUALITY police service to our community.



BRANTFORD POLICE SERVICE BOARD



Brendan Ryan (Vice-chair), Councillor Greg Martin, Deb Cockerill (Chair), Vince Bucci

Throughout 2017, the Brantford Police Services Board addressed a variety of issues, including the approval of the operating and capital budgets, and the appointment of 20 full-time members (sworn and civilian) to the Brantford Police Service to replace members who either retired or resigned. The Board also approved numerous promotions of sworn officers through the ranks.

The Board welcomed Councillor John Utley to the Board for a three-month period, after Mayor Friel took a leave of absence. He joined my fellow Board members, Vice-Chair Brendan Ryan, Vincent Bucci, and Councillor Greg Martin.

Through the proceeds of police auctions, the Board continued to provide financial support to many worthwhile community events and programs, including School Safety Patrollers, Youth Hockey Program and the creation of the FentanylCanKill.ca website.

The Board was pleased with the accomplishments of the second year of our three-year Business Plan. After consultation with the public and staff, new objectives and measurements have been developed in an effort to address the needs of our community. We understand how critical it is to maintain the confidence and trust of our citizens to ensure Brantford remains a safe and vibrant community. It is also important to recognize the professionalism and dedication of the men and women of the Brantford Police Service and ensure they continue to be provided with the training and equipment necessary to do their difficult jobs. Our appreciation is also extended to the many volunteer members of our Auxiliary and Citizens on Patrol Programs for their invaluable assistance.

I wish to take this opportunity to thank Chief Nelson and Deputy Chief Dinner for their commitment to policing. The Board looks forward to continuing to work together to ensure the Brantford Police Service continues to provide high quality policing in accordance with international and provincial standards.

Deb Cockerill Chair, Brantford Police Services Board

A MESSAGE FROM CHIEF GEOFF NELSON

On behalf of Deputy Chief Rob Dinner and members of the Brantford Police Service, it is my The Brantford Police Service is made up of highly

pleasure to present the 2017 Annual Report.

skilled, caring professionals who take great pride in serving the citizens of Brantford. We continue to build and strengthen relationships with members of our public by engaging with residents, businesses and community service partners. Our success lies within the people who make up our organization and the support we continue to receive from the community.

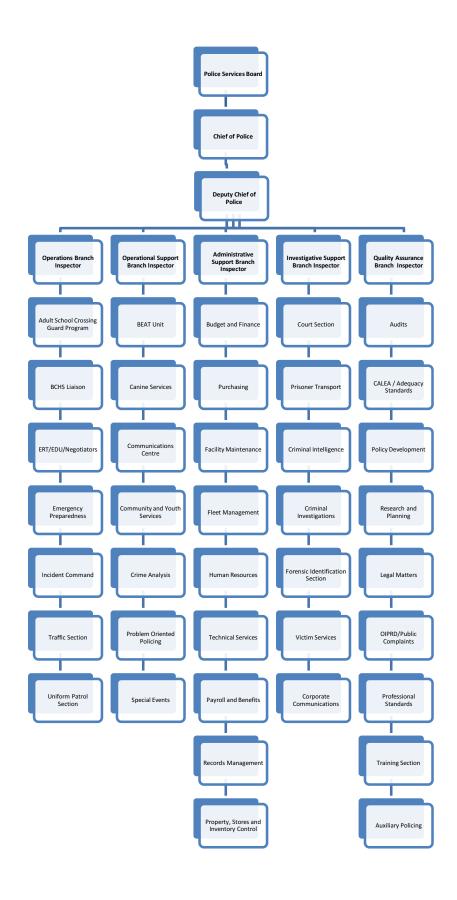


Throughout 2017, we continued to develop new and innovative programs, furthering our commitment to crime prevention and proactive policing activities, maintaining investigative excellence, and meeting the community expectations of delivering police services in an effective and efficient manner. Highlights include:

- We advanced the Service's diversity recruitment initiative in an effort to ensure the makeup of our Service resembles that of the community.
- In partnership with the Sexual Assault Centre of Brant, Victim Services of Brant, Brant Community Healthcare System, and Wilfrid Laurier University, we implemented case reviews of sexual assault investigations and developed training on the best practices for these investigations.
- In response to our community's growing concern with Fentanyl, we continued to support the efforts of the Fentanyl Roundtable and Safe Brantford in the development of a coordinated "FentenylCanKill. ca" communication strategy, and ultimately, the Brantford/Brant Community Drugs Strategy.
- Our Citizens on Patrol program expanded to more than 50 volunteers, thanks to the willingness of citizens to take an active role in keeping their community safe. This incredible group of volunteers plays an important role in our community safety strategy (bpscitizensonpatrol.ca).
- We implemented technology which allows the Service to provide electronic Crown Briefs to the local Crown Attorney's office and added an Unmanned Aerial Vehicle (UAV) technology to our operations.
- We announced the undertaking of a Service Delivery Review to examine the services provided by the Brantford Police Service and critically assess our ability to effectively and efficiently deliver those services. The goal of the review is to create efficiencies, improve services and strengthen the community's confidence in their Service.

In closing, I would like to take this opportunity to recognize and express my appreciation to the Police Services Board for their continued support, and our civilian staff, officers and volunteers, for their incredible efforts in enhancing public safety and improving the quality of life of our citizens. Due to the collective contributions of all our members, I am very proud to say that 2017 was another successful year.

ORGANIZATIONAL CHART



SERVICE AWARDS - City of Brantford Long Service Award Recipients



35 YEARS

Joseph Nagle Susanne Rigglesford

30 YEARS

Richard Boyington

Michael Cicoria

Diana Kestle

Tim Martell

Kelly Monkman

Mark Polischuk

Ramona Ryan

Jacqui Speight

David Wiedrick

25 YEARS

Rob Gillespie Natalie Laing

Cheney Venn Scott Williams

20 YEARS

Rich Paolini

15 YEARS

John Billone

Derek Butler

Helder DaCosta

Scott Gibson

Scott Johnston

Mike Sciberras

Chuck Wheeler

10 YEARS

Christine Balcerczyk

Jeff Cotter

Grant Davies

Rosa Disher

Gloria Figueira

Kelly Hughes

Nick Lawson

David Parent

Ted Pottruff

Kelly Renzini

James Savage

Len Van Holst

Kelly White

CHIEF GEOFF NELSON: MEMBER OF THE ORDER OF MERIT







In recognition of exceptional service and performance of duty, Chief Geoff Nelson was appointed Member of the Order of Merit of the Police Forces by the Governor General of Canada, His Excellency the Right Honourable David Johnston, on May 25, 2017, at Rideau Hall, Ottawa. Honouring the leadership and exceptional service or distinctive merit displayed by the men and women of the Canadian Police Services, and recognizing their commitment to this country, the Order of Merit of the Police Forces was established in 2000.

OPERATIONS BRANCH



ENFORCEMENT

The Brantford Police Service is tasked with the responsibility of providing education, awareness and enforcement in the community.

As a result of directed patrols, strategic enforcement, and the investigation of reported incidents, officers laid 6,510 Criminal Code and Federal charges and 6,407 Provincial Offence charges in 2017.

In 2017, the Brantford Police Service responded to 49,822 calls for service.





ROAD SAFETY

Traffic officers are responsible for investigating all serious and fatal injury collisions. Members of our Traffic Unit participated in various provincial road safety campaigns, including: Operation Impact, Canada Road Safety Week, and Distracted Driving. They also organized and participated in several joint agency initiatives, targeting offenders through education and strict enforcement, with the Ministry of Transportation, CN Police, Six Nations Police, and the Brant County OPP.

(photo courtesy of Michael Hurley)

Accident Type	2013	2014	2015	2016	2017
Personal Injury	277	319	340	358	331
Fatalities	3	1	0	2	1
Total Accidents	2135	2397	2286	2294	2383

The Traffic Unit continues to implement a comprehensive traffic safety plan. Initiatives and safety messages are regularly posted on the BPS Twitter account, @BrantfordPolice, or can be read on our website, www.brantfordpolice.ca.

ADULT SCHOOL CROSSING GUARDS

Operating under the supervision of our Traffic Sergeant, the Adult School Crossing Guard Program is authorized for 60 full-time guards, 15 spare guards, one supervisor, and one assistant supervisor.

EMERGENCY RESPONSE

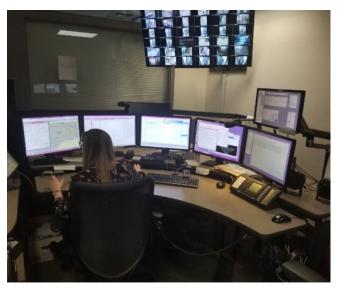
The Emergency Response Team received six full-team callouts related to high-risk calls. Ten separate situations were dealt with by a partial ERT response of at least five members. ERT members also attended 134 calls for service that may have required their specific training.

CHECK OUT OUR TWITTER ACCOUNT AND WEBSITE FOR MORE INFORMATION



@BrantfordPolice and www.brantfordpolice.com

OPERATIONAL SUPPORT BRANCH



COMMUNICATIONS

Our Communications Centre is committed to providing a safe environment for the citizens of Brantford, as well as officers on the front-line. Comprised of 16 full-time and two part-time members, our Comm Centre operates 24/7 and is responsible for the initial response to all 9-1-1 calls for police originating within the City of Brantford. They also process all non-emergency calls for service received from the public, and monitor our officers on patrol, using a Global Positioning System, along with data and voice transmissions.

- On average, Communicators handle 400 telephone calls every 24 hour period (this number has gone as high as 971).
- In 2017, over 15,000 9-1-1 calls were received.

BEAT (BETTER ENFORCEMENT ACTION TEAM)

Consisting of one Sergeant and five Constables, the BEAT Unit is committed to the safety and positive public perception of our downtown core.

Responsibilities include:

- Promoting public safety in partnership with the downtown community.
- Improving public satisfaction and confidence in the Brantford Police Service.
- Accountability in providing a high police presence and quality service to the downtown community.
- Participating in community stakeholder committees.
- Monitoring all liquor licensed establishments and special occasion permits in the City.
- Providing education and enforcement of the Retail Business Holiday Act.
- The BEAT Sergeant is also in charge of the Canine Unit.



As downtown Brantford continues to evolve and diversify, the BEAT strives to be a major contributor to the positive environment of the area, which houses Wilfrid Laurier University (WLU), Nipissing University, Conestoga College, Grand Erie Learning Alternatives, social programs, government offices, retail businesses and private residences. BEAT officers are committed to providing a conspicuous police presence, patrolling the area on foot and on bike. In 2017, BEAT officers logged a total of 844 hours of foot and bike patrol. They continued to be active in numerous community groups and partnerships, including: Downtown Brantford Business Improvement Area (DBBIA), Downtown Action Committee (DAC), Town and Gown Committee, Downtown Neighbourhood Association, and Brantford Welcome In Resource Centre.

CANINE UNIT



Both Canine Teams – comprised of Canine Officers Ranger and Scout, and their handlers, Constables Jason Nagy and Kari Drake – achieved their 2017 qualification standards (according to Provincial Guidelines) in obedience, agility, tracking, article search, criminal apprehension (with weapon), building search, open area search, narcotics, currency, firearms and ammunition. In 2017, there were 157 canine calls for service.

COMMUNITY SAFETY AND CRIME PREVENTION (CSCP)

The primary function of the CSCP Section is to provide safety-based curriculum to local youth and community groups, and to assist those suffering from mental illness and addictions issues. Additional efforts conducted within this Section focus upon community well-being and social development. Individual positions within the Section include:

Community Safety Officer

- Delivered K.I.D.S. (Knowledge Issues Decisions Supports) Program to 22 local Elementary Schools.
- Trained 1,200 Brantford/Brant County Elementary School Safety Patrollers.
- Delivered Safety Based Curriculum to over 12,000 local students.

Brant Community Response Team (BCRT)

- 223 persons/families, identified as being at Acutely Elevated Risk of harm/victimization, were presented to the BCRT – 122 of which were brought forward by the designated member of the Brantford Police Service.
- Of those persons/families presented, 65.9% were effectively connected with supportive services.

Mobile Crisis Rapid Response Team (MCRRT)

- Responded to 409 calls for service involving persons in mental health crisis, representing 15% of total call volume.
- Of those apprehended by MCRRT, 87.5% were admitted to treatment in hospital.

Community Asset Engagement Officer

- Organized a summer party in Charlie Ward Park (attended by over 300 neighbourhood residents).
- Conducted a fall event in Charlie Ward Park (attended by approximately 200 residents), where pumpkins and Halloween costumes were gifted to area children.
- Arranged for the creation of a mural (over 200 feet in length and 4 feet in height) at Charlie Ward Park.

High School Resource Officers

- Provided 155 lectures, attended by over 5,000 students and educators.
- Participated in the football, swimming and rugby programs for local high schools.





CITIZENS ON PATROL (COP) PROGRAM

The COP Program was designed to augment our Service's crime prevention initiatives, assisting officers by providing a visible presence to deter crime in the community. Volunteers within the Program are trained to observe and report suspicious behaviour, which reduces crimes such as mischief/graffiti, liquor licence infractions, vehicle thefts, vehicle entries, and break-ins in specific areas.

Membership doubled from 30 to 60 local volunteers in 2017



VULNERABLE PERSON REGISTRY (VPR)

The VPR is a community-based policing initiative that promotes communication between vulnerable persons, those who support them, and the police. A vulnerable person is defined as one who, due to medical, cognitive, mental health, or physical condition, may exhibit patterns of behavior that may pose a danger to that person (e.g. persons with autism, dementia, acquired brain injury or cerebral palsy).

- The VPR provides quick access to critical information about a registered person, such as a detailed physical description, who to call in an emergency, and any sensitivity the person may experience.
- When a vulnerable person is thought to be at risk, their personal information will be shared with relevant organizations, enabling them to guickly respond and provide effective assistance to the registrant.



INVESTIGATIVE SUPPORT

The Investigative Support Branch is composed of the Criminal Investigation Section, Criminal Intelligence Unit, Forensic Identification Section, Court Services and Offender Transportation. The Branch is also responsible for the Media Unit, liaising with Victim Services, and the Internal Promotional process.

CRIMINAL INVESTIGATION SECTION (CIS) – The CIS includes the Major Crime Unit, Child Abuse and Sexual Assault Unit, Internet Child Exploitation Unit, Domestic Violence Unit, Violent Repeat Offender Unit, Asset Forfeiture, Firearms & Fraud Unit, Auto Theft Unit, and the Street Crime Unit. Members from these units are responsible for investigating criminal incidents and significant events, including: homicides and attempts, sudden deaths, sexual assaults, offences against children, robberies, weapons offences, domestic assaults, major frauds, break & enters, and drug offences.

MAJOR CRIME UNIT – investigated two homicides in 2017.

CHILD ABUSE AND SEXUAL ASSAULT (CASA) UNIT – investigated and provided oversight for 206 sexual assault incidents. Responsible for maintaining and monitoring persons locally registered on the Sex Offender Registry, CASA also investigates Human Trafficking incidents, offering enforcement, education, and community engagement to provide victims of human trafficking alternatives and counselling.

INTERNET CHILD EXPLOITATION (ICE) UNIT – our Service is one of 29 municipal police services participating in the Provincial Strategy to Protect Children from Sexual Abuse and Exploitation on the Internet. Comprised of one investigator and two forensic technicians, ICE investigated 104 cases in 2017, charging 20 persons with 60 charges. Twenty-six judicial authorizations were executed, and 10 victims were identified. The forensic technicians examined 190 exhibits.

DOMESTIC VIOLENCE UNIT (DVU) – reviews all domestic occurrences where an arrest has been made, as well as high-risk incidents. DVU officers provide quality control for domestic matters before the courts, offer Ontario Domestic Assault Risk Assessment and Domestic Violence Risk Management training to front-line officers, and participate in the following community-driven committees:

- BRAVE Brant Response to Violence Everywhere
- DVAC Domestic Violence Court Advisory Committee
- ALERT/TRACKER Review committee
- BARRT Brant-Brantford Assessment Risk Reduction Team
- HSJCC Human Services & Justice Coordinating Committee

VIOLENT REPEAT OFFENDER (VRO) UNIT – oversees the compliance for high-risk persons within the community, works diligently with both Probation and Parole offices, and provides intelligence to BPS front-line officers. The VRO also attends high-risk bail hearings to offer assistance to Crown.

ASSET FORFEITURE, FIREARMS, AND FRAUD – continues to maintain a significant caseload. Historically, the unit has been assisted by the 10-week CIS secondment; however, this was temporarily discontinued due to demands for front-line service officers.

AUTO THEFT UNIT – a total of 483 automobiles were stolen within Brantford in 2017 (including tractor trailers, commercial vehicles, motorcycles, and e-bikes). Our Unit is part of Team Shutdown, an initiative started in 2012 to curb auto theft. Other participating police services include: Hamilton, Halton, Six Nations, and OPP. In 2017, Shutdown arrested 31 persons, recovered 204 vehicles (value of \$2,048,500) and laid a total of 133 charges.

STREET CRIME UNIT (SCU) – investigates residential and commercial break-ins, vehicle entries, and drug offences. SCU initiates street-level drug investigations, provides education to community groups, and is responsible for the safe storage of all seized substances. There were 620 break-ins reported in 2017.

CRIMINAL INTELLIGENCE UNIT (CIU) – offering technical support, such as surveillance (mobile, video, photographic), to assist CIS with investigations, the CIU is a contributing member of the Criminal Intelligence Services of Ontario and assists Provincial Intelligence Units that have ties to local crime groups. CIU is also responsible for the collection and dissemination of Intelligence Reports. The unit received 830 Intelligence Reports for follow-up and appropriate dissemination in 2017; they also filled 87 requests to have video surveillance reformatted, copied or reworked to make it available for evidence.

FORENSIC IDENTIFICATION SECTION (FIS) – in addition to their own daily workload, the FIS and Scenes of Crime Officers (SOCO) provided CIS with support, attending 1,236 crime scenes and taking 37,443 images in 2017. Physical evidence was collected at 120 of these scenes, resulting in 228 lab reports. A total of 2,668 fingerprints were taken (73% for criminal matters, 27% for Vulnerable Sector, employment, and immigration).



COURT SERVICES AND OFFENDER TRANSPORTATION – Special Constables provide security within Ontario Provincial Courts, Superior Court, and Provincial Offences Court. Commissionaires Hamilton also provides security at Provincial and Superior Court by staffing the magnetometers. In 2017, there were 567 knives, 409 tools, 1,228 pointed items, 19 containers of alcohol, and 43 drug items seized from persons entering Provincial and Superior Courts.

MEDIA UNIT – distributed 297media releases to local media outlets and increased our Twitter following from 5,820 to 6,848 people. The unit sent out 1,018 tweets in 2017.

VICTIM SERVICES

- Four full-time staff, two part-time staff, and 47 active volunteers
- Responded to over 1,000 incidents in 2017

In June 2017, Victim Services held a Human Trafficking Conference for the community that was attended by 116 people. Their staff and volunteers have attended training on:

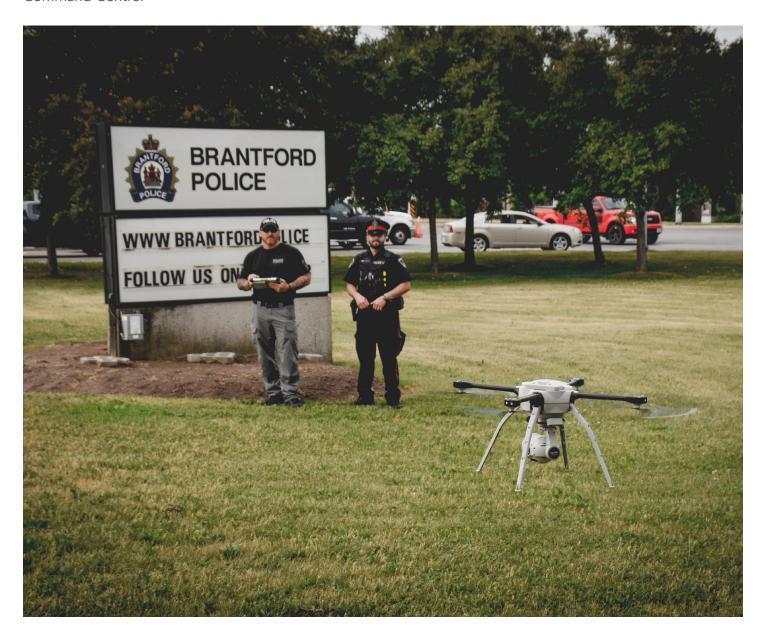
- Human Trafficking
- Elder Abuse
- Cultural Competency Responding to the Indigenous Community
- Violent Threat Assessment and Trauma Response
- Death Notification



Victim Services was actively involved in the Advocate Case Review for Sexual Assault Victims, participating in workshops in Peterborough, and presenting to the OPP.

Eddie, the Trauma Support Dog, attended numerous events on behalf of Victim Services of Brant and as an ambassador for Victim Services in the Community. Eddie presented on the role of a Trauma Support Dog at the PTSD Mental Health Workshop for first responders.

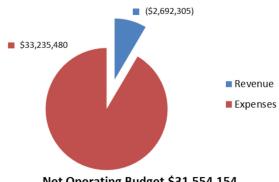
UAV (UNMANNED AERIAL VEHICLE) — Our Service was issued a Special Flight Operations Certificate in 2017 from Transport Canada, and five officers received specialized training to pilot our Aeryon Skyranger drone. Supporting officers during numerous investigations, operational flights of the UAV include: break and enters, property recoveries, property damage, motor vehicle collisions, missing persons, and ERT training. Within a 10-month period, the UAV has had 136 flights, using 36-hours of flight time. Photos are converted to a Pix4D Program for the creation of 3D scale drawings, and live video can be streamed to our new Emergency Command Centre.

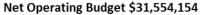


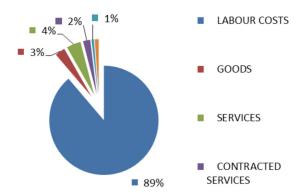
ADMINISTRATIVE SUPPORT BRANCH

The Inspector in charge of Administrative Support is responsible for overseeing the operating and capital budgets, human resources, payroll, benefits, recruiting, technical services, property, maintenance, and records. The approved operating budget for 2017 was \$31,554,154. The Service remained under budget, largely due to employee compensation gapping and wage differentials.

- Records Section staff transcribed 2.339 hours of dictated reports, and processed 7,853 Police Records Checks, 315 Freedom of Information applications, 54 Court Motions, 67 Office of the Children's Lawyers Orders and 36 Records Suspensions.
- Our Property Section processed 6,444 articles of evidence and 1,589 non-evidentiary articles.







Total Operating Budget Expenses \$34,778,966

17*2* **Sworn Officers**

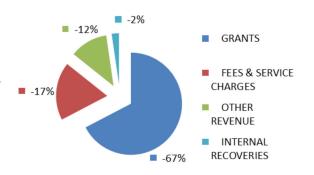
Civilian Members (Full-Time, Part-Time)

Adult School Crossing Guards (Full-Time)

Adult School Crossing Guards (Part-Time)

Summer Park **Patrollers**

Auxiliary



Total Operating Budget Revenue \$3,224,812

FIVE YEAR COMPARISON						
	2013	2014	2015	2016	2017	
Operating Budget	\$27,454,212			\$30,543,175	\$31,554,154	
Actual Expenditure						

QUALITY ASSURANCE

CALEA (COMMISSION ON ACCREDITATION FOR LAW ENFORCEMENT AGENCIES)

The objective of CALEA's Accreditation Program is to improve the delivery of public safety services by maintaining a body of standards that cover a wide range of public safety initiatives. In 2017, the Service successfully completed its first remote CALEA assessment, and was found to be in compliance with a number of standards selected by that agency. The remote assessment occurred in the second year of the four year assessment cycle; the cycle culminates in an intensive on-sight assessment, scheduled for 2019.

PLANNING AND RESEARCH

Planning and Research covers a broad scope of responsibilities that includes researching and developing the Business Plan. The Service continues toward meeting the performance objectives outlined in the 2016-2018 Business Plan.

Policy development is also a major function of planning and research as the Service strives to ensure that its members work using best practices and are in compliance with federal and provincial law.

TRAINING

Our Training Section uses innovative and up-to-the-minute techniques to ensure that the best possible training is received by members, including in-class, on-line and scenario-based training. In 2017, mental health professionals were invited to observe scenario-based training and assist in evaluating training techniques.



AUXILIARY UNIT

The Training Section also operates the Auxiliary Police Program. A dedicated group of volunteers who assist front-line officers with day-to-day duties and during community events, Auxiliary Police Officers performed 7,787.25 volunteer hours during 2017.

PROFESSIONAL STANDARDS

The Quality Assurance Branch acts as our liaison with the Office of the Independent Review Director (OIPRD) as it concerns complaints made by the public about the Service. Complaints are categorized by the OIPRD as Conduct Complaints, Service Complaints or Policy Complaints. Twenty-seven public complaints were reported to the OIPRD about the Brantford Police Service in 2017. Resolved complaints are classified as screened out by the OIPRD, unsubstantiated or substantiated. Complaints can also be resolved through customer service resolution (CSR), or mediation.

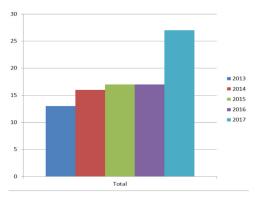
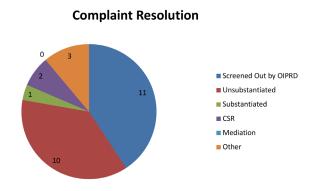


Figure 1 Total Public Complaints by Year



FIVE-YEAR STATISTICS 2013 - 2017

% increase/decrease over prior year -33% %0 -38% -3% "3% -13% -12% -14% -1% -17% %0 33% 26% ' % 6-24% 21% 45% % % 16% -1% %**8-**-45% -53% -2% **%6-**-27% **%8-**100% -100% 31% % 41% 4% 12% 12% %0 %9 % 25% %9 **%0** -27% -55% **%9-%**0 -1% **%9-**-3% -5% % **%98** 118% 24% 24% 33% 15% 12% 77% 30% 19% % 13% **% %6-**48% -17% -15% -2% -10% **%**8--1% **%0 5**% -28% -35% -23% *2014* 100% 40% 10% 11% % 9-% 12% **8**% % 439 141 685 827 ઝ 32 8 477 23 1415 472 163 929 797 350 685 108 162 AVERAGE 815 154 159 2196 705 2385 115 4646 540 89 4137 92 9202 3427 2360 3983 1750 3427 810 TOTAL 37 206 15 857 424 174 22 483 29 1561 585 507 176 914 953 329 784 128 126 annual year end statistics 178 839 325 744 885 161 546 645 290 820 92 24 38 29 487 4 20 1579 154 682 166 26 29 29 345 152 24 503 26 1259 463 177 921 772 291 665 103 4 **5**6 1294 694 389 143 386 14 824 3 471 98 7 388 860 *2014* 7 681 651 158 109 419 465 1112 9 752 7 8 469 132 19 1383 821 411 141 757 583 160 107 7 *2013* ROBBERIES WITHOUT WEAPON રed figures indicate an increase PROVINCIAL STATUTES TOTAL **OFFENSIVE WEAPONS TOTAL** DRUGS & NARCOTICS TOTAL **THEFT OF MOTOR VEHICLE** BBERIES WITH WEAPON OTHER CRIMINAL CODE HEFT FROM VEHICLE SSAULT ON POLICE HEFT UNDER \$5000 MUNICIPAL BYLAWS SEXUAL OFFENCES MPAIRED DRIVERS SSAULTS - OTHER GAMING & BETTING ATTEMPT MURDER HEFT OVER \$5000 INVESTIGATIONS 3&E RESIDENCE SCHIEF TOTAL -RAUDS TOTAL **3&E BUSINESS** 3&E OTHER

MOTOR VEHICLE ACCIDENTS	*2013*	*2014*	*2015*	*2016*	*2017*	TOTAL	AVERAGE	*2014*	*2015*	*2016*	*2017*
FATAL ACCIDENTS	ဇ	1	0	2	1	∞	2	%29-	%0	100%	%09-
PERSONS KILLED	4	1	0	2	1	80	2	%5/-	-100%	100%	%09-
PERSONAL INJURY ACCIDENTS	277	319	340	358	331	1625	325	45%	%4	%9	%8-
TOTAL MVA'S	2135	2397	2286	2294	2383	11495	2299	12%	%5 -	%0	4%
CRIMINAL CHARGES	2060	4628	4621	5321	6075	25705	5141	%6-	%0	15%	14%
PROVINCIAL CHARGES	4871	4756	4080	9909	6142	25905	5181	-2%	-14%	48%	1%
MUNICIPAL CHARGES	220	457	208	226	207	1318	264	108%	-54%	%6	%8-
PARKING TICKETS ISSUED	1029	888	786	826	629	4158	832	-14%	-11%	%9	-24%
ACTIVITIES											
ALARMS	2789	2650	2157	1713	1554	10863	2173	%-	%61-	-21%	%6-
FAIL TO STOP FOR POLICE	18	29	39	24	22	167	33	61 %	34%	-38%	138%
COMPLAINTS AGAINST POLICE	18	22	32	34	36	142	28	22%	45%	%9	%9
DISCIPLINE MATTERS	12	6	26	28	21	96	19	-25%	189%	%8	-55%
CALLS FOR SERVICE	47493	45243	44478	49047	49822	236083	47217	%9-	-5%	10%	7%
CASINO RELATED CALLS	137	144	134	91	112	618	124	%9	%2-	-32%	23%
FOOT/BICYCLE PATROL HOURS	8670	8543	8901	7763	6505	40382	8076	-1%	4%	-13%	%91-
HUMAN RESOURCES (HOURS)											
OVERTIME	17673	15134	18373	29603	25033	105816	21163	-14%	21%	%19	-15%
COURT TIME	2844	2870	2374	1798	1740	11626	2325	1%	-17%	-24%	-3%
AUXILIARY WORKED	9394	8556	6754	6601	5226	36531	7306	%6-	-21%	-2%	-21%
LONG TERM DISABILITY	4704	3992	3092	9352	6476	27616	5523	-15%	-23%	202%	-31%
WORKPLACE SAFETY & INS. BOARD	9635	10283	12487	13913	24333	70651	14130	%4	21%	11%	12 %
COMPASSIONATE LEAVE	644	728	212	292	872	3788	758	13%	%4	-1%	14%
SICK LEAVE	18517	18381	17125	16437	21459	91919	18384	-1%	%4-	-4 %	31%
MATERNITY SWORN	2138	3198	642	3024	2320	11322	2264	%09	%08-	371%	-23%
MATERNITY CIVILIAN	2216	2688	1512	3470	4770	14656	2931	21%	44 %	129%	31%
POLICE COLLEGE TRAINING	7410	8084	7670	8728	13704	45596	9119	%6	%9-	14%	%29
IN SERVICE TRAINING	10738	11741	11388	13242	14565	61674	12335	%6	-3%	16 %	10%

2017 REPORTED CRIME AND CLEARANCE RATES

CALLS FOR SERVICE	49,822
VIOLENT CRIME AND CLEARANCE RATES Violent Crime Calls Violent Crimes Cleared	1,392 72.6%
PROPERTY CRIME AND CLEARANCE RATES Property Crime Calls Property Crimes Cleared	4,389 20.5%
OTHER CRIME AND CLEARANCE RATES Other Crime Calls Other Crimes Cleared	1,176 95.3%
ADULTS CHARGED OR DIVERTED	2,027
YOUTHS CHARGED OR DIVERTED	379



BUSINESS PLAN OBJECTIVES REPORT

Objective	Ongoing	Completed
1. Community Safety		
Increase enforcement relating to traffic safety initiatives and reduce injury / fatal investigations involving vehicle, pedestrian or cyclist through education and targeted enforcement	✓	
Involve the community to assist with identifying and resolving local problems	✓	
Maintain initiatives which will enhance engagement with local youth		✓
Explore programs that will enhance community involvement and allows for a greater understanding of the role of the police		√
2. Commitment to Community Partnerships		
Support individual service providers in their efforts to identify, reduce and eliminate acute high-risk situations. Meet with community leaders to establish and foster an inter-agency relationship that benefits the community		√
Identify and track stakeholder satisfaction	✓	
Designate patrols to address specific neighbourhood issues and concerns, focusing on protecting and assisting residents		✓
Collaborate with community program leaders and utilize crime prevention initiatives to reduce crime in neighbourhoods	√	
3. Commitment to Corporate Resource Management		
Partnering with our IT consortium police partners to identify and implement emerging technologies and create opportunities for efficiencies. Maintain the current IT infrastructure to ensure its functionality and reliability		√
Prepare and maintain the Service's annual capital and operating budget. Research and maintain the 10 year capital forecast that reflects the expected needs of the Service		✓
Prepare and monitor capital reserve funds to ensure adequate resources are available for funding all projects approved by the Board		√
Attract qualified applicants that are representative of the demographic composition of the community		✓
4. Organizational Development and Innovation		
Provide, monitor and increase investigative training opportunities to enhance learning	✓	
Share crime statistics with our membership and our community through traditional and social media		✓
Maintain ongoing partnerships with community groups to support and identify our responsibilities for assisting victims of crime		√
The high-risk offender unit will continue to update front-line officers on mapping software to augment investigations	√	



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