



2022 ANNUAL REPORT

BRANTFORD POLICE SERVICE

MISSION

The Brantford Police Service is committed to enhancing safety for all, by engaging and supporting a unified community.

VISION

A safe and harmonious community.

VALUES

INTEGRITY

Maintaining a strong moral compass based upon trust, dignity and respect.

COMMITMENT

Dedicated to professional service for our community, partners and police members. Participating together enhancing wellbeing and safety.

INNOVATION

Innovative and adaptable in the delivery of police services. Taking opportunities to learn from experiences and making appropriate changes.



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MESSAGE FROM THE CHAIR



Throughout 2022, the Brantford Police Services Board addressed a variety of issues, including the approval of the operating and capital budgets, and commenced the renovation project of the police services building.

The Board approved the appointment of 24 full-time members (sworn) and 13 part time/full time civilians to the Brantford Police Service to replace members who either retired or resigned. As well, the Board approved numerous promotions of sworn officers through the ranks.

The 2022 Board membership included Councillor Greg Martin, Councillor Dan McCreary (until November 2022), Councillor Mandy Samwell (commencing December 2022), Mark Littell, Karen George and Tammy Bonner.

The Board faced another challenging year with restrictions involved with the continuing global pandemic and met virtually until March returning to in-person Board meetings as restrictions eased, to ensure that the business of the Board was advanced.

Through the proceeds of police auctions, the Board continued to provide financial support to many worthwhile community events and programs, including the Special Olympics – Virtual Polar Plunge, CAA School Safety Patrollers Program, The Long Road to Cure CF – A Fundraiser for CF Canada, Fourth Annual Walk for H.O.P.E. (Helping Ourselves Through Peer Support

& Employment), Princess Margaret Northern Pass to Conquer Cancer Charity Bike Ride and Special Olympics Law Enforcement Torch Run and Truck Ride.

The members of our Board understand how critical it is to maintain the confidence and trust of our citizens to ensure Brantford remains a safe and vibrant community. It is important that we recognize the professionalism and dedication of the men and women of the Brantford Police Service and ensure they continue to be provided with the training and equipment necessary to do their difficult jobs. Our appreciation is also extended to the many volunteer members of our Auxiliary and Citizens on Patrol Programs for their invaluable assistance.

The Board looks forward to continuing to work together to ensure the Brantford Police Service continues to provide high quality policing in accordance with international and provincial standards.

Greg Martin, Chair

Brantford Police Services Board – 2023



MESSAGE FROM CHIEF ROBERT A. DAVIS

As Chief of the Brantford Police Service, it is my privilege to present the 2022 Annual Report.

The information presented within this report only provides a small glimpse into the great work being done every day by the sworn and civilian members of the Brantford Police Service. I extend my gratitude and appreciation to each and every member.

With the launch of the Tactical Intelligence Generated Response and Enforcement Unit (TIGER), the Brantford Police Service is ensuring we are working to combat gun and gang related violence, drug production and distribution while improving the safety of our local community and surrounding areas.

In 2022 we continued our focus on recruitment initiatives in order to build a diverse police service reflective of the community we serve and worked to effectively strengthen partnerships and pursue shared learning opportunities.

Through the use of a stratified approach to community policing, the newly implemented Special Constable program has received great attention from neighbouring cities who are looking to Brantford as a shining example of how to apply effective and adaptable delivery of police services.

As we begin preparations for the expansion and redevelopment of our police station, we will ensure we are effectively positioned to meet the needs of our growing community.

The Brantford Police Service is committed to the efficient and effective delivery of services in regard to public safety and I would like to thank the citizens of Brantford for their continued support and confidence of BPS.

Take care & be safe,
Chief Robert A. Davis
Brantford Police Service

2022 ORGANIZATIONAL CHART



SERVICE AWARDS

CITY OF BRANTFORD SERVICE AWARD RECIPIENTS



HONOURED RETIREES

Briella Hollmann

Natalie Laing

Sandra Ott

Police Service Dog "Finn"



35 YEARS

Kelly Monkman



30 YEARS

Rob Gillespie

Natalie Laing

Cheney Venn

Scott Williams



25 YEARS

Richard Paolini



20 YEARS

Leesa Bell

Giovanni Billone

Derek Butler

Helder DaCosta

Scott Gibson

Debora Heron

Scott Johnston

Michael Sciberras



15 YEARS

Christine Balcerczyk

Jeff Cotter

Rosalba Disher

Gloria Figueira

Kelly Hughes

Nicholas Lawson

David Parent

Edmond Pottruff

Kelly Renzini

Kelly White



10 YEARS

Nicholas Ferreira

David Fishback

Krista Grotke

Shawn Kelly

Justin Lehmann

Brittany MacFarlane

Jelena Petrovic

Kristan Reid

Matthew Roberts

Cody Stallman

Trevor Taylor



5 YEARS

Chris Archi

Tejbir Badh

Gabriel Bain

Laura Bedini

Lucinda Bignell

Joesph Camilleri

Anthony Fimiani

Tabatha Fronchak

Kathryn Gratton

Kaitlyn Hall-Kuch

Lindsay Kaufman

Brian Lee

Victoria Logan

Brandon Maracle

Sam McCormick

Derek Medeiros

Michelle Sass


OPERATIONS
BRANCH

The Operations Branch consists of three primary units:

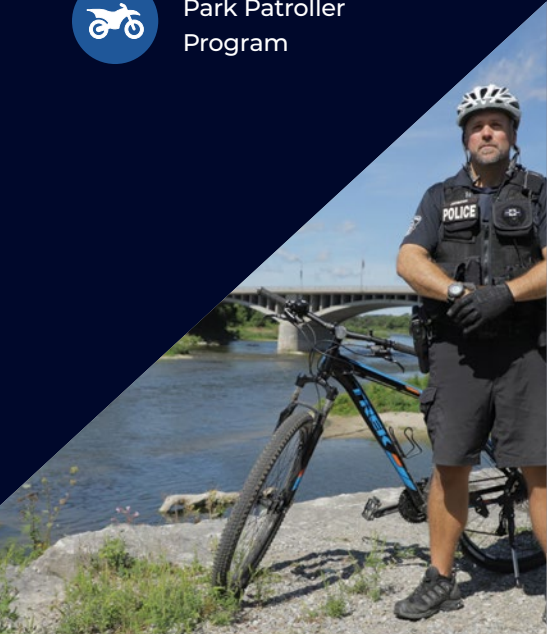
 UNIFORM PATROL

 EMERGENCY
RESPONSE TEAM

 TRAFFIC UNIT
Oversees the following:

 Adult School Crossing
Guard Program

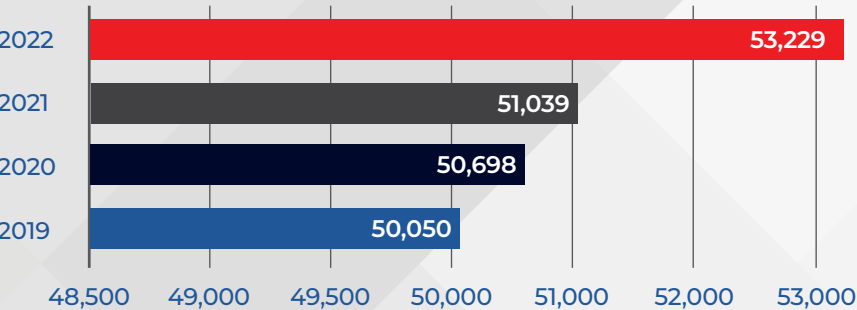
 Park Patroller
Program



UNIFORM PATROL

The front-Line Community Patrol Officer complement is divided into four (4) platoons assigned to various shifts to provide a continuous policing response for our community. In addition to the emergency response, they are also responsible for providing a proactive, preventative response involving community-based policing initiatives.

CALLS FOR SERVICE

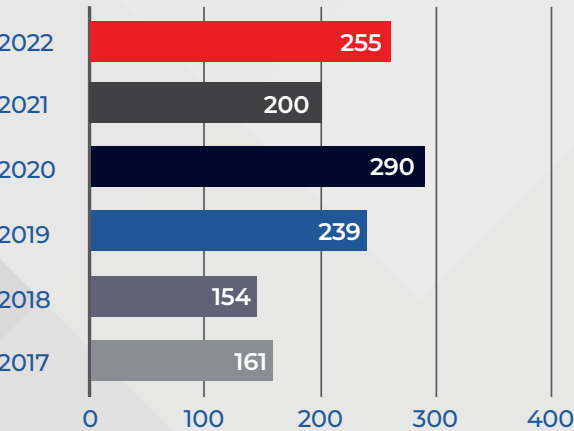


In 2022, our Community Patrol Officers responded to 53,229 calls for service, higher than that of 2021. From those calls for service 5,978 Criminal charges, 4,524 Provincial charges, 118 Municipal charges were laid, and 126 parking violations were issued.

ERT (Emergency Response Team)

The Emergency Response Team is a group of specially and highly trained officers that respond to serious calls for service, such as weapon calls, barricaded person, hostage situations, and are responsible for the execution of high-risk warrants.

ERT INCIDENTS



In 2022 the City of Brantford saw an increase in weapon related violence. ERT responded to a total of 255 partial or full Team callouts because of the aforementioned incident types. The need for an ERT response has steadily increased in recent years.



TRAFFIC UNIT > ROAD SAFETY

This section is comprised of officers that are specially trained to investigate serious and fatal motor vehicle collisions. The technical components of these investigations require significant resources.

ACCIDENT TYPE	2018	2019	2020	2021	2022
Personal Injury	287	251	193	178	187
Fatalities	3	3	5	4	1
Total Accidents	2,540	2,425	1,827	1,894	2,232

In addition to motor vehicle collisions, the Traffic Section is dedicated to road safety and enforcement. These officers dedicate their time towards educating the public and fellow officers on changes to legislation as they arise. The Traffic Section can also be visible at special public events, including parades, and festivals, conducting traffic control.



Initiatives and safety messages are regularly posted on the BPS X account,



@BrantfordPolice, the BPS Facebook account @BrantfordPoliceService, and on our website, www.brantfordpolice.ca



ADULT SCHOOL CROSSING GUARDS

The Brantford Police Service remains one of the last few municipalities to continue to operate the Adult School Crossing Guard program. These individuals are responsible for ensuring that our primary and secondary school students are able to safely cross the street at 60 locations throughout the city. In 2022, the program operated with 63 full – time guards, 1 casual guard, one supervisor, and one assistant supervisor.

PARK PATROLLERS

The summer Park Patroller program has successfully contributed to ensuring the safety of our parks and trails for over 30 years. In 2022, the Brantford Police Service employed 9 Park Patrollers, who operate dirt bikes with on and off-road capabilities. These members laid a total of 83 charges and participated in numerous community events such as the Canada Day Celebration, the Rotary Brantford Charity show, events within Harmony Square to name a few.

BRANCH REPORTS > OPERATIONAL SUPPORT



BETTER ENFORCEMENT ACTION TEAM (BEAT)

The BEAT unit consisted of one Sergeant and three Constables in 2022. Through bike and foot patrol these officers are responsible for providing a police presence in our downtown core. This area is home to a unique and diverse community and includes government offices, social programs, retail businesses, private residences, and various post-secondary institutions. The BEAT officers are involved in numerous community groups that collectively serve and contribute to the downtown core.

COMMUNITY SAFETY AND CRIME PREVENTION (CSCP)

This section is comprised of numerous officers and community partners that collectively and collaboratively seek to improve the safety and well-being

of the community as a whole. This is accomplished through preventative measures, the Elementary and High School Resource Officer programs, as well as risk intervention and incident response (MCRT, COAST and BCRT).

MOBILE CRISIS RESPONSE TEAM (MCRT)

The MCRT unit is currently comprised of two teams, each consisting of an officer and a mental health specialist from St. Leonard's Community Services. They are responsible for providing the primary response to individuals in crisis. MCRT responded to 404 calls for service involving those in mental health crisis. MCRT officers had an apprehension rate of 12%, with 48 involuntary apprehensions and 289 individuals that referred to community partners.

BRANT COMMUNITY RESPONSE TEAM (BCRT)

The Situation Table currently involves over 30 agencies from multiple sectors across Brant/Brantford, including education, primary health, public health, mental health, addictions, law enforcement, justice, harm reduction, victim services, employment support, housing and homelessness, Aboriginal services, and youth support.

In 2022, 27 situations were brought to the table by various member agencies involving individuals or families of 'Acutely Elevated Risk'. Our Service brought forth 2 situations to the table to connect individuals to services. Through the presentations, 81% of persons/families had been deemed to have experienced a reduction in risk.

The highest risk factors attributed to the situations were Mental Health and Cognitive Functioning, Antisocial/Problematic Behaviour (non-criminal) and Substance Abuse.



CANINE UNIT

In 2022, our Canine Unit continued to be comprised of Constable Adam Fischer, along with his partner Hank and Constable Paul Wiacek, along with his partner Mack. These partnerships have been very successful in their tracking and searching capabilities and their continued dedication has been instrumental in moving the Unit forward, ensuring the Canine program is successful and well respected.

The Canine teams responded to 129 calls in 2022. This does not include those calls for service in which they assisted front line officers with other investigations. In addition to the calls for service within our own jurisdiction, the Canine teams are called upon to assist other Services on a regular basis.

CRISIS OUTREACH AND SUPPORT TEAM (COAST)

The COAST program was initiated in March of 2019. This program is provided to the community in partnership with St. Leonard's Community Services and works in conjunction with the MCRT.

COAST consists of two separate teams. The first being a sworn member paired with a mental health professional, while the other consists of two mental health professionals exclusively. While MCRT focuses their efforts on those in crisis, COAST seeks to identify those in pre-crisis who are exhibiting characteristics of elevation. They in turn are provided access to supportive resources for the purpose of maintaining stability in their state of mental health. The COAST program provides a secondary response to MCRT's primary one.

A total of 190 individuals were provided services through the COAST program throughout 2022.

ELEMENTARY SCHOOL RESOURCE COORDINATOR

In September of 2018, the Elementary School Resource Officer program underwent significant changes, amalgamating the previous responsibilities of various positions. In September of 2019 that role transitioned to that of a civilian position within our Service.

In 2019 a partnership had been forged for the purpose of improving the delivery of K.I.D.S. programming (Knowledge Issues Decisions and Supports). Organizations represented in this partnership included the Brantford Police Service, Brantford

Fire Department, Brant County Health Unit, Children's Safety Village and the T.I.C.K. Board (Teaching Intelligent Choices in Kids). The revised approach sought to deliver curriculum at a centralized location in a condensed manner rather than attending schools individually during a rotational six week period. By engaging in such efforts, a more effective allocation of resources was conducted contributing to a seamless delivery.

In 2022, the K.I.D.S. program was delivered to full capacity and as a result, 69 individual classes had been taught.

In 2022, the Elementary School Resource Coordinator also trained 63 students for Safety Patrol, attended six (6) Grade 7/8 classes to teach students about internet safety, attended eleven (11) Grade 5 classes to speak about Internet Safety and thirty-four (34) Grade 1 classes to teach students about Community Safety.

HIGH SCHOOL RESOURCE OFFICERS

We did not have any High School Resource Officers in 2022.

CITIZENS ON PATROL (COP)

The COP program was designed to augment and enhance our Service's crime prevention initiatives, by providing a visible presence to deter crime in the community. Members conduct foot/bicycle/vehicle patrol and attend various community events.

Through such efforts, the COP's program endeavours to reduce the threat of crime and enhance the sense of safety and security in our community. In 2022, there were 28



members of the COP program who conducted 33 patrols and attended 11 community events. All told, members of the Citizens on Patrol program contributed 820 hours of volunteerism during the rating period.

BRANCH REPORTS > INVESTIGATIVE SUPPORT

CRIMINAL INVESTIGATION SECTION (CIS)

The Criminal Investigation Section (CIS) is supervised by a Staff Sergeant and two Sergeants. The CIS includes the Major Crime Unit (MCU), Child Abuse and Sexual Assault Unit (CASA), Internet Child Exploitation (ICE), Intimate Partner Violence Unit (IPVU), Violent Repeat Offender Unit (VRO), Firearm Unit, Fraud Unit, and Tech Crime Unit (TCU). Detectives assigned to these units are responsible for investigating criminal incidents and significant events including all homicides and attempts, sudden deaths, sexual assaults, offences against children, robberies, weapons offences, intimate partner violence, major frauds, and serious assaults.



MAJOR CRIME UNIT



CHILD ABUSE SEXUAL ASSAULT UNIT (CASA)



INTERNET CHILD EXPLOITATION UNIT (ICE)



TECH CRIME UNIT



INTIMATE PARTNER VIOLENCE UNIT



VIOLENT REPEAT OFFENDER UNIT (VRO)



FIREARMS & FRAUD UNITS



AUTO THEFT UNIT



CRIMINAL INTELLIGENCE UNIT (CIU)



TACTICAL INTELLIGENCE GENERATED ENFORCEMENT AND RESPONSE UNIT (TIGER)



FORENSIC IDENTIFICATION SECTION



COURT SERVICES AND OFFENDER TRANSPORTATION

MAJOR CRIME UNIT

In 2022, the MCU investigated 6 homicides and brought a cold case homicide to a conclusion with the identification of a suspect who has since died. Six detective constables were assigned to the MCU in 2022. 192 missing persons were reported to the Brantford Police Service, many of these assigned to a detective in MCU for investigation.

CHILD ABUSE SEXUAL ASSAULT UNIT (CASA)

The CASA Unit is responsible for the investigation and oversight of 149 sexual assault complaints. Additionally, CASA detectives investigate allegations of assault involving child victims. Detectives in the CASA unit work closely alongside community partners at the Sexual Assault Centre of Brant and Sexual Assault and Domestic Violence Team with the Brant Community Healthcare System. The CASA unit is responsible for maintaining and monitoring members in the community who are required to register on the Sex Offender Registry. Brantford police monitor 328 offender records, of which 170 are active and required to register. The remaining offenders have their registration requirement suspended due to incarceration or expiry. A recent site assessment and audit concluded that the compliance rate for offenders requiring to report to the Brantford police was 100 percent.

INTERNET CHILD EXPLOITATION UNIT (ICE)

The ICE unit is one of 26 municipal police services that participate in the Provincial ICE Strategy to protect children from sexual abuse and exploitation on the internet. The ICE unit consists of two Detective Constables who work closely with forensically trained technicians in the Tech Crime Unit. During the 2022 reporting year the ICE unit investigated 150 child exploitation cases, laying 89 charges on 31 offenders. 15 judicial authorizations were obtained, and 11 search warrants executed. 18 victims were identified by investigators.

TECH CRIME UNIT (TCU)

The TCU consists of three plain clothes detectives who receive specialized training in the analysis of computer software and devices. During the 2022 year, a total of 229 electronic devices were forensically processed.

INTIMATE PARTNER VIOLENCE UNIT (FORMERLY THE DOMESTIC VIOLENCE UNIT)

In 2022 the IPV consisted of two detective constables responsible for the oversight of all occurrences involving individuals in a past or present intimate relationship. Detectives investigate historical allegations and monitor high risk incidents. Additionally, members assigned to the unit provide training to front line officers and perform a risk assessment for threshold offences.



VIOLENT REPEAT OFFENDER UNIT (VRO)

The VRO unit monitors and performs compliance checks on high-risk individuals living in the community. A close working relationship with local probation officers and the federal parole office is required to effectively gather and share information. The VRO unit monitored up to 101 federal offenders at any given time. The VRO unit are also part of the Brantford Community Assessment Team (BCAT), in partnership with local community groups responsible for recently assessing release parolees and assisting them in re-integration.

FIREARMS UNIT

In 2022, there were a total of 83 firearms seized of which 34 are considered crime guns. The firearms officer is responsible for verifying and identifying all firearms that come into the possession of the Brantford Police Service. The officers work closely with the Chief Firearms Office and report identifying crime gun information for tracing purposes. Additionally, the Brantford police took possession of a Secure Firing Device in 2022 allowing for the verification of firearms locally for evidence in court.

FRAUD

A large volume of fraud related incidents were reported in 2022. In cases where fraud is not in progress and with an effort to maximize the service quality to victims of fraudulent activity, the Brantford police use an intake protocol in which scheduled appointments are made with a detective.

AUTO THEFT SECTION

The auto theft investigator works alongside members in the Criminal Investigation Section. In 2022, 256 vehicles were reported stolen from the city of Brantford. 144 of those vehicles were recovered in 2022. Additionally, 11 stolen trailers were investigated.

CRIMINAL INTELLIGENCE UNIT (CIU)

The CIU consists of a Sergeant and four Detective Constables. The members assigned to this section receive specialized training in surveillance and offer technical support to other officers within the police service. Members of CIU are also the designated liaison with the Criminal Intelligence Services of Ontario and regularly attend provincial meetings. CIU collects and disseminates intelligence information to assist in proactively identifying and targeting criminal activity. In 2022, 792 Criminal Intelligence reports were processed by CIU.

TACTICAL INTELLIGENCE GENERATED ENFORCEMENT AND RESPONSE UNIT (TIGER)

The TIGER unit was formed in 2022 with a mandate to conduct intelligence led probes that target criminal activity with ties to the community. The probes focus on individuals and groups who are engaged in frequent or violent criminal activity that has a negative impact on the community. Formed in April, the unit was responsible for seizing over \$2.3 million worth of illicit substances. Most significantly, 3445 grams of Fentanyl were recovered, along with over 4000 grams of cocaine and 4500 grams of methamphetamine. Furthermore, 9 firearms, including 5 handguns, were seized during the course of TIGER led investigations. In total 54 CDSA charges and 78 criminal code charges were laid during 2022.

FORENSIC IDENTIFICATION SECTION

Members assigned to FIS receive ongoing specialized training in topics such as bloodstain pattern analysis, fire investigation, digital photography, and friction ridge analysis. The unit consists of a Sergeant and four Detective Constables who provide support at crime scenes. Detectives also work closely with the Center of Forensic Sciences based out of Toronto. In 2022, FIS and Scenes of Crime Officers took 28,784 photographs at a combined 806 scenes. Officers processed 161 forensic examination requests and made 108 submissions to the Center of Forensic Sciences. Furthermore, the total number of individuals who had their fingerprints taken for 2022 was 2477.

COURT SERVICES AND OFFENDER TRANSPORTATION

Special Constables provide security within the courthouses in the city of Brantford. This includes the Ontario Court of Justice, Superior Court, and Provincial Offences Court. Security at entrance points to the building are provided by contracted security. In 2022, 26 knives, 12 tools, 38 pointed items, 36 other items were seized from persons entering Provincial and Superior Courts.

BRANCH REPORTS > ADMINISTRATIVE SUPPORT

ADMINISTRATIVE SUPPORT BRANCH

The Administrative Support Branch has a mandate to provide support in the areas of finance, recruiting, human resources, technical services, property, records, facilities, and fleet management.



FINANCE



PROPERTY



FACILITIES

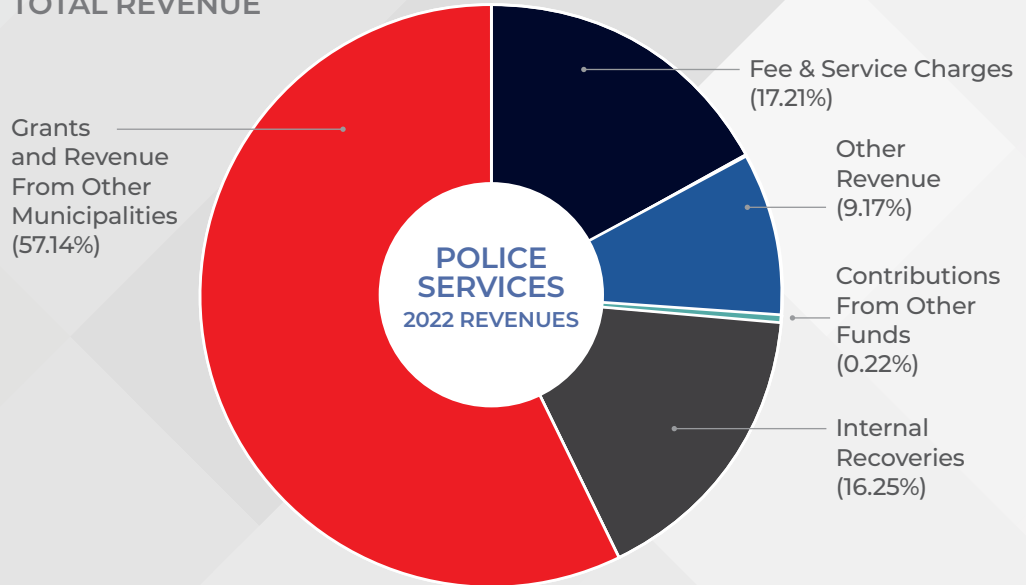


FLEET MANAGEMENT

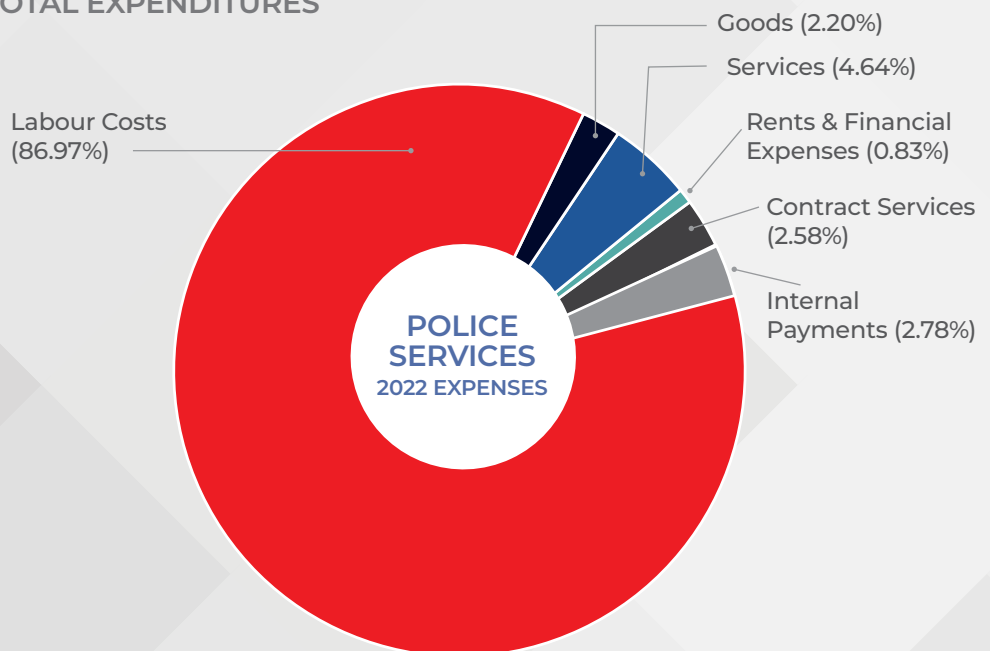
BUDGET AND FINANCE

The 2022 Budget, which was approved by the Police Service Board, represents a 5.87% budget increase over 2021. The Operating budget for 2022 was \$41,348,628.

TOTAL REVENUE



TOTAL EXPENDITURES



BRANCH REPORTS > HUMAN RESOURCES & TECHNOLOGY



HUMAN RESOURCES – MEMBER WELLNESS

EARLY INTERVENTION – utilizing the risk indicator ‘flags’ that exist within the Guardian Tracking system, allows supervisors and managers an opportunity to provide necessary and timely support to members. Fifty (50) significant emotion event entries were tracked with individualized wellness follow-up to members because of this early intervention system.

PEER SUPPORT – a supportive relationship between members who have a common lived experience, connecting with another member who has lived with similar problems, or is perhaps still doing so, can be vital link for someone struggling with their own situation. A team of trained sworn and civilian peer supporters made combined efforts resulting in 139 contact check-ins with fellow members of the service.

SAFEGUARD PROGRAM – provides psychological services to officers within the organization that are assigned to high-risk investigative/support areas. In 2022, this service was provided to 85 sessions conducted by the 3rd party forensic psychologist.

EMPLOYEE AND FAMILY ASSISTANCE PROGRAM – enables employees and their family members to access independent assessment, referral and/or counselling support from an external professional service provider. In 2022, this confidential service was accessed by 61 employees/family members.

HUMAN RESOURCES STAFFING COMPLIMENT

CATEGORY	2018	2019	2020	2021	2022
Population Served	97,496	104,978	104,978	104,978	110,617
Uniform Officers	178	186	189	201	201
Civilian Employees	86	89	89	102	110
Total Staff	258	275	278	299	311
Uniform Officers per 1000	1.82	1.77	1.80	1.91	1.82
Operating Budget	\$32,424,516	\$33,225,482	\$35,873,122	\$39,054,737	\$41,348,628

TECHNOLOGY

Technology growth and change continues to progress at BPS. Below are just a few of the many new and exciting technological changes that have occurred this past year.

ADMINISTRATION TELEPHONE UPGRADE - BPS has completely replaced its administrative telephone system in preparation for the NEW Next Generation 911 system scheduled for 2024.

MICROSOFT INTUNES – the way in which BPS now manages our endpoint devices has changed significantly. BPS has migrated their mobile devices (smartphones) from the traditional Blackberry BES platform over to Microsoft Intunes not only saving BPS money on an annual basis but also greatly increasing management and security footprints.

ASSET MANAGEMENT SYSTEM – Introduction of a digital asset management system which is still in the Proof-of-Concept Phase. This system offers greater functionality & flexibility in managing asset inventories.

DELL RUGGEDIZED TABLETS – Introduction of laptops to replace traditional desktop PCs. This allows staff to work from remote locations, which enhances BPS's Disaster Plans and allows for a mobile workforce.

BRANCH REPORTS > QUALITY ASSURANCE

QUALITY ASSURANCE BRANCH

The Quality Assurance Branch is responsible for the Commission on Accreditation for Law Enforcement Agencies (CALEA) accreditation, the Communications Section, the Property Section, the Records Section, Professional Standards, and other areas that concern quality of service.



CALEA



COMMUNICATIONS SECTION



PROPERTY SECTION



RECORDS SECTION



PROFESSIONAL STANDARDS

COMMISSION ON ACCREDITATION FOR LAW ENFORCEMENT AGENCIES (CALEA)

The CALEA Accreditation program provides public safety agencies with an opportunity to voluntarily meet an established set of professional standards. The Brantford Police Service has been an accredited agency since 2004. In 2023 the Service will complete the four-year reaccreditation CALEA process.

COMMUNICATIONS

Members of the Communications Section were the first point of contact for the public in most of the over 50,000 calls for service received by the Brantford Police Service in 2022. The Service continually monitors the effectiveness of this area and strives to use the latest technology and methods of communication to maintain a high level of service as the main point of contact between the public and the police.



PROPERTY SECTION

Members of the Property Section manage, and control thousands of items seized by, or otherwise coming into the possession of, the police. This section is secure and very well organized. Strict policies on the handling of evidence and property ensure that the integrity of the Service is upheld in dealing with matters before the courts and public.

17,110 – Items processed

RECORDS SECTION

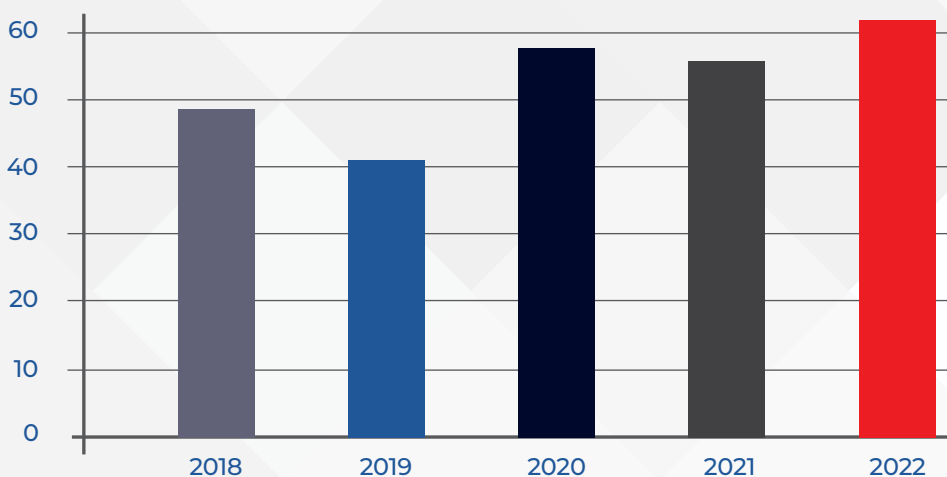
Members of the Records Section are responsible for liaising with the public and community partners to ensure that police records are shared efficiently and in accordance with legislation. Police records prepared for Freedom of Information (FOI) requests and court proceedings play an integral role in maintaining the integrity of the police service.



PROFESSIONAL STANDARDS

The Quality Assurance Branch liaises with the Office of the Independent Police Review Director (OIPRD) as it concerns complaints made by the public about the Service. Complaints are categorized by the OIPRD as Conduct Complaints, Service Complaints or Policy Complaints. Fifty-four complaints about the Brantford Police Service were received by the OIPRD.

TOTAL PUBLIC COMPLAINTS BY YEAR



39 – Complaints screened out by the OIPRD

6 – Complaints about the service provided

7 – Unsubstantiated

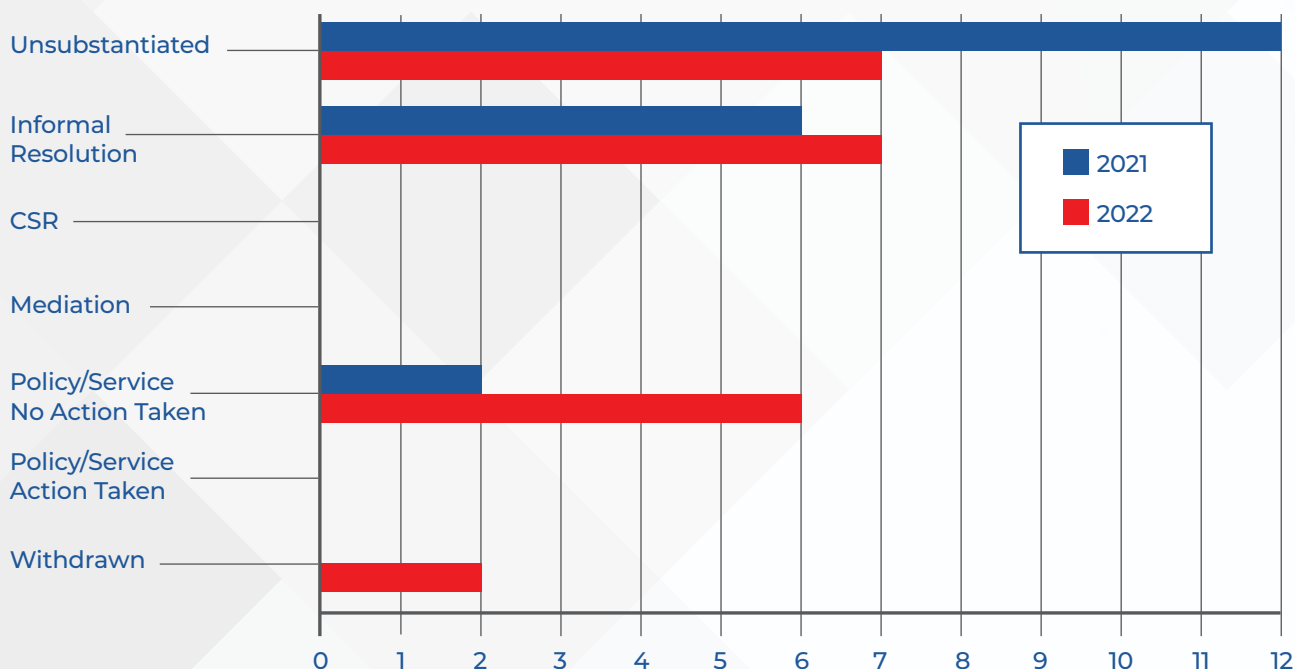
1 – Substantiated

7 – Early resolution

2 – Withdrawn

COMPLAINT RESOLUTION 2022

The OIPRD directs action to be taken regarding complaints. Not all complaints require action. Resolved complaints are classified as substantiated, unsubstantiated, or resolved informally through customer service resolution (CSR) or mediation.



STATISTICS > BUSINESS PLAN OBJECTIVE REPORT

OBJECTIVE	INCOMPLETE	ONGOING	COMPLETED
COMMUNITY SAFETY			
Increase enforcement relating to traffic safety initiatives and reduce injury / fatal investigations involving vehicle, pedestrian or cyclist through education and targeted enforcement		●	
Involve the community to assist with identifying and resolving local problems		●	
Maintain initiatives which will enhance engagement with local youth		●	
Explore programs that will enhance community involvement and allows for a greater understanding of the role of the police			●
COMMITMENT TO COMMUNITY PARTNERSHIPS			
Support individual service providers in their efforts to identify, reduce and eliminate acute high-risk situations. Meet with community leaders to establish and foster an inter-agency relationship that benefits the community			●
Identify and track stakeholder satisfaction		●	
Designate patrols to address specific neighbourhood issues and concerns, focusing on protecting and assisting residents		●	
Collaborate with community program leaders and utilize crime prevention initiatives to reduce crime in neighbourhoods		●	
COMMITMENT TO CORPORATE RESOURCE MANAGEMENT			
Partnering with our IT consortium police partners to identify and implement emerging technologies and create opportunities for efficiencies. Maintain the current IT infrastructure to ensure its functionality and reliability			●
Prepare and maintain the Service's annual capital and operating budget. Research and maintain the 10 year capital forecast that reflects the expected needs of the Service			●
Complete a facility assessment that outlines the short and long-term needs of the Service and liaise with City officials to effectively plan for future needs			●
Prepare and monitor capital reserve funds to ensure adequate resources are available for funding all projects approved by the Board			●
Attract qualified applicants that are representative of the demographic composition of the community			●
ORGANIZATIONAL DEVELOPMENT AND INNOVATION			
Provide, monitor and increase investigative training opportunities to enhance learning	●		
Share crime statistics with our membership and our community through traditional and social media			●
Maintain ongoing partnerships with community groups to support and identify our responsibilities for assisting victims of crime			●
The high-risk offender unit will continue to update front-line officers on mapping software to augment investigations		●	



STATISTICS >

2022 REPORTED CRIME & CLEARANCE RATES



CALLS FOR SERVICE
53,229



ONLINE REPORTS (not included in the above total)
1,601

VIOLENT CRIME AND CLEARANCE RATES

Violent Crime Calls	1,604
Violent Crimes Cleared	1,070

PROPERTY CRIME AND CLEARANCE RATES

Property Crime Calls	3,695
Property Crimes Cleared	659

OTHER CRIME AND CLEARANCE RATES

Other Crime Calls	1,608
Other Crimes Cleared	1,574

ADULTS CHARGED OR DIVERTED

2,840

YOUTHS CHARGED OR DIVERTED

Charged	106
Not Charged	115

STATISTICS > FIVE YEAR STATISTICS

INVESTIGATIONS	2018	2019	2020	2021	2022	TOTAL	AVERAGE	2019	2020	2021	2022
Murder	2	3	4	5	6	20	4	50%	33%	25%	17%
Attempt Murder	1	0	0	1	1	3	1	-100%	0%	100%	0%
Sexual Offences	203	219	175	198	141	936	187	8%	-20%	13%	-29%
Assault on Police	32	30	36	20	21	139	28	-6%	20%	-44%	5%
Assaults - Other	878	941	946	946	806	4517	903	7%	1%	0%	-15%
Robberies With Weapon	35	38	48	34	13	168	34	9%	26%	-29%	-62%
Robberies Without Weapon	17	28	35	21	44	145	29	65%	25%	-40%	110%
B&E Residence	509	369	313	315	214	1720	344	-28%	-15%	1%	-32%
B&E Business	150	179	228	149	162	868	174	19%	27%	-35%	9%
B&E Other	29	43	39	34	41	186	37	48%	-9%	-13%	21%
Theft of Motor Vehicle	633	425	329	328	321	2036	407	-33%	-23%	0%	-2%
Theft Over \$5,000	23	38	27	33	31	152	30	65%	-29%	22%	-6%
Theft Under \$5,000	1605	1467	1024	1098	1306	6500	1300	-9%	-30%	7%	19%
Theft From Vehicle	740	579	798	746	440	3303	661	-22%	38%	-7%	-41%
Frauds Total	529	460	483	459	368	2299	460	-13%	5%	-5%	-20%
Offensive Weapons Total	158	204	277	244	240	1123	225	29%	36%	-12%	-2%
Mischief Total	833	879	943	816	907	4378	876	6%	7%	-13%	11%
Other Criminal Code	1039	697	973	804	609	4122	824	-33%	40%	-17%	-24%
Drugs & Narcotics Total	236	114	96	109	97	652	130	-52%	-16%	14%	-11%
Provincial Statutes Total	907	892	717	675	632	3823	765	-2%	-20%	-6%	-6%
Municipal Bylaws	211	242	224	128	134	939	188	15%	-7%	-43%	5%
Gaming & Betting	0	0	0	0	0	0	0	0%	0%	0%	0%
Impaired Drivers	105	124	114	101	134	578	116	18%	-8%	-11%	33%

MOTOR VEHICLE ACCIDENTS	2018	2019	2020	2021	2022	TOTAL	AVERAGE	2019	2020	2021	2022
Fatal Accidents	3	3	5	4	1	16	3	0%	67%	-20%	-75%
Persons Killed	3	3	6	4	1	17	3	0%	100%	-33%	-75%
Personal Injury Accidents	286	251	193	178	187	1095	219	-12%	-23%	-8%	5%
Total MVA's	2534	2425	1827	1894	2232	10912	2182	-4%	-25%	4%	18%
Criminal Charges	6655	6211	6838	6631	5978	32313	6463	-7%	10%	-3%	-10%
Provincial Charges	6470	5610	4964	4131	4524	25699	5140	-13%	-12%	-17%	10%
Municipal Charges	189	195	171	114	118	787	157	3%	-12%	-33%	4%
Parking Tickets Issued	305	220	120	76	126	847	169	-28%	-45%	-37%	66%



Green figures
indicate decrease

Red figures
indicate increase

ACTIVITIES	2018	2019	2020	2021	2022	TOTAL	AVERAGE	2019	2020	2021	2022
Alarms	1480	1314	1081	985	1076	5936	1187	-11%	-18%	-9%	9%
Fail To Stop For Police	70	53	58	53	64	298	60	-24%	9%	-9%	21%
Complaints Against Police	48	43	61	53	49	254	51	-10%	42%	-13%	-8%
Discipline Matters	13	15	6	6	7	47	9	15%	-60%	0%	17%
Calls For Service	51469	49919	50621	50735	53082	255826	51165	-3%	1%	0%	5%
Casino Related Calls	166	170	31	37	56	460	92	2%	-82%	19%	51%
Foot/Bicycle Patrol Hours	6452	3539	620	128	2222	12961	2592	-45%	-82%	-79%	1636%

HUMAN RESOURCES (HRS)	2018	2019	2020	2021	2022	TOTAL	AVERAGE	2019	2020	2021	2022
Overtime	30066	30307	31932	29626	45649	167580	33516	1%	5%	-7%	54%
Court Time	1660	1873	676	919	1306	6434	1287	13%	-64%	36%	42%
Auxiliary Worked	6193	4897	4273	2984	2575	20922	4184	-21%	-13%	-30%	-14%
In Service Training	16713	18062	17907	21963	28859	103504	20701	8%	-1%	23%	31%



2022 ANNUAL REPORT

BRANTFORD POLICE SERVICE

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