



ANNUAL REPORT



2024

BRANTFORD POLICE SERVICE



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Mission

The Brantford Police Service is committed to enhancing safety for all, by engaging and supporting a unified community.

Vision

A safe and harmonious community.

Values

Integrity

Maintaining a strong moral compass based upon trust, dignity, and respect.

Commitment

Dedicated to professional service for our community, partners, and police members. Participating together enhancing wellbeing and safety.

Innovation

Innovative and adaptable in the delivery of police services. Taking opportunities to learn from experiences and making appropriate changes.

Message from Board Chair, Allan Lovett

“Members of our Board understand how critical it is to maintain the confidence and trust of our citizens to ensure Brantford remains a safe and vibrant community.”



Throughout 2024, the Brantford Police Services Board addressed a variety of issues, including the approval of the operating and capital budgets, commencement of the renovation project of the Police Services building, and the appointment of Interim Chief Saunders and Interim Deputy Chief Paolini who will lead the Service forward with the Board's guidance. The implementation of the new Community Safety & Policing Act, 2019 required members to receive updated training and review of various policies and procedures to ensure compliance with the Act.

The Board continued to approve appointments of full-time and part-time sworn and civilian members to Brantford Police Service to increase the approved complement of officers and replace members who retired or left the Service. As well, the Board approved numerous promotions of sworn officers through the ranks. Through the proceeds of Police Auctions, the Board continued to provide financial support to many worthwhile community events and programs including the Special Olympics Torch Run and the CAA Safety Patrollers Program.

The 2024 Board membership included Allan Lovett, Chair; Councillor Mandy Samwell, Vice-Chair; Mayor Kevin Davis, Krupesh Shah and Dan Houssar. Members of our Board understand how critical it is to maintain the confidence and trust of our citizens to ensure Brantford remains a safe and vibrant community. It is important that we recognize the professionalism and dedication of the men and women of the Brantford Police Service and ensure they continue to be provided with the training and equipment necessary to do their difficult jobs.

The Board looks forward to continuing to work together to ensure the Brantford Police Service continues to provide high quality policing in accordance with Provincial standards.

Message from Chief of Police, Jason Saunders

“Through strong partnerships, proactive crime prevention initiatives, education, and enforcement, we worked to enhance public safety and foster trust with the citizens we serve.”



It is my privilege to present the Brantford Police Service's 2024 Annual Report — a reflection of our commitment to community safety and to the dedicated professionals who work to serve our city every day.

This year, our Service continued to evolve to meet the changing needs of our community. Through strong partnerships, proactive crime prevention initiatives, education, and enforcement, we worked to enhance public safety and continue to foster trust with the citizens we serve. Our efforts were guided by a shared vision of a safe, inclusive, and connected Brantford.

At the heart of this work are the dedicated members of our service. Our frontline officers are the first to respond to emergencies, engage with residents, and provide critical support in moments of crisis. Their visibility, professionalism, and compassion play a central role in fostering community confidence and reducing harm. In 2024, our officers responded to a wide range of calls for service — from complex investigations to everyday moments of public service — all with unwavering dedication.

It is also important to recognize the essential role of our civilian members. From communications and analytics, to records management and administrative support, their professional expertise and dedication help drive the success of our daily operations.

Equally important to our mission is the well-being of our members. Policing can place immense physical, emotional, and psychological demands on those who serve the community. That's why our Service is prioritizing employee wellness. By strengthening mental health supports, investing in training, and fostering a culture where asking for help is encouraged and respected, we are working to support our members.

I am deeply proud of the professionalism and resilience our members demonstrated throughout the year, and I thank the community for their continued partnership and support. Together, we are building a safer and stronger Brantford for all.

Proud to Serve Brantford



Public Safety in Partnership with our Community.

The Brantford Police Service is proud to provide front-line policing and investigative support to approximately 115,000 residents in Brantford, Ontario.

Established in 1877, the Brantford Police Service is one of the oldest police services to serve residents of Ontario, and is currently comprised of 204 sworn officers and 125 civilian members who are proud to serve our community.

Our Service is committed to building a safer, more connected community by working alongside residents and partners in crime prevention, law enforcement, and providing assistance to those in need. We are guided by a strong belief in our collective vision of a safe, inclusive, and harmonious community for all.



HEADQUARTERS

344 Elgin Street
Brantford, Ontario
N3T 5T3

Building Expansion - 344 Elgin

A Modern Facility to Strengthen Community Connections and Support Future Policing Needs

On May 17, 2024, a groundbreaking ceremony marked a significant step forward in our commitment to community safety. This redevelopment represents a major investment in Brantford's future, equipping us to better meet the challenges of tomorrow.

The modernized station will feature advanced training facilities, efficient workspaces, community meeting areas, and upgraded technology to help us

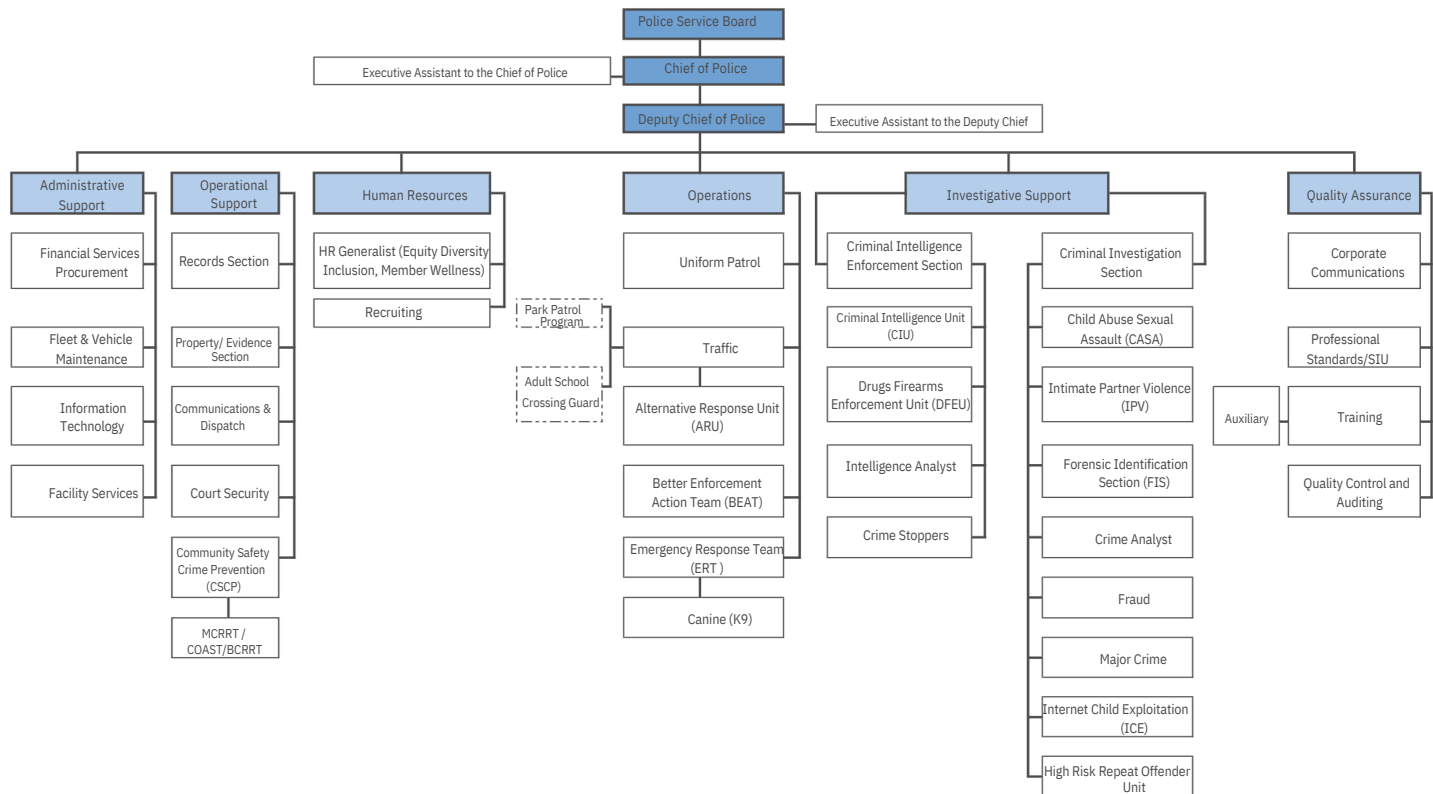
serve residents more effectively. Notably, it will be Brantford's first net zero building—demonstrating our shared commitment to sustainability and environmental responsibility.

It also reflects our focus on accessibility and community connection. The new space will be welcoming to all and support stronger relationships with local organizations through a revitalized community room.

With an anticipated completion of Fall 2026, this project is a symbol of our commitment to policing excellence, and we look forward to the benefits it will bring to our growing community.



Organizational Chart



As of Dec 2024



Service Awards

City of Brantford Service Award Recipients

HONOURED RETIREES

Elizabeth Cooper Marva Usher Robert Wright

35 YEARS

Erminia Beckett

25 YEARS

Kristen Bell-Samson
Darrin Rattie
Shane Siebert
Jason Sinning
Dusty Thiebert
Mark Whitworth

20 YEARS

Mike Aasla
Edward Bragg
Jonathan Hall
Debora Heron
Kent Hollett
Shawn Kalka
David Parker
Greg Stanley
Paul Whittam

15 YEARS

Kevin Cabral
Scott Cole
Andre Gudgeon
Robert Hall
Brandon Kelly
Jeffrey Lawson
Hillary Miles
Steven Sheffar
Cathi Vorwald

10 YEARS

Jacob Campbell
Christine McCallum
Daniel Welsh

5 YEARS

Curtis Campbell
Bennett Candy
Christina Carreiro
Michelle Carvalho
Amanda Court
Natalie Davis
Meaghan George
Lorrie Green
Meagan Hart
Anas Hasan

5 YEARS

Semir Kaljic
Michael Lauzon
Lauren Lombardi
Stefanie Macdonald
Ryan Marcella
Natasha Paquette
Kassandra Peekhaus
Zoie Porteous

5 YEARS

Megan Russell
Mark Rutledge
Jose Santamaria
Catherine Torek
Justin Torek
Garrett Waud

Strategic Business Plan

The 2023-2027 Strategic Plan is our roadmap to a safer, stronger, and more connected Brantford.

The Brantford Police Service 2023–2027 Strategic Plan outlines a clear vision for our future. The priorities, developed in collaboration with the Brantford Police Services Board, and shaped by extensive public consultation, are outlined below. Officially launched in 2024, the plan reflects the Service’s commitment to building a safe and harmonious community.

This four-year roadmap guides internal development, strengthens community partnerships, and supports effective crime reduction. It aligns the efforts of the Service while clearly communicating direction to residents, partners, and government stakeholders.

Through its implementation, the Strategic Plan will ensure the Service remains responsive to the community’s evolving needs. It will be reviewed regularly and updated as necessary to reflect priorities and available resources.



PRIORITY 1

Prevent and Reduce Crime and Increase Community Safety

We will implement community-based crime prevention to decrease violent crime, reduce incidents, and support victims



PRIORITY 2

Improve Trust and Deepen Community Partnerships

We will work with our community to increase trust and address the needs of everyone in our community



PRIORITY 3

Improve Workplace Culture and Maximize Operational Excellence

We will recruit, retain, train, support, and equip the Brantford Police Service to ensure success



PRIORITY 4

Build Sustainability Through Innovation and Fiscal Management

We will modernize practices to address emerging challenges

INTEGRITY

COMMITMENT

INNOVATION

Human Resources

Supporting the people behind the badge

At the heart of every successful police service are the dedicated individuals who serve their community—and Human Resources is committed to supporting them every step of the way.

Whether it's guiding new members through their first days, promoting career development, or offering support during challenging times, HR is focused on the well-being and success of both sworn and civilian members.

By fostering a healthy, inclusive, and respectful workplace, the Human Resources team helps ensure that every member feels valued, supported, and empowered to serve with confidence and integrity.

Human Resources also offers the following:



PEER SUPPORT

This program offers a supportive relationship between members who have common lived experience. Connecting members with someone who has lived with similar issues, or is possibly still doing so, can be a vital link for someone struggling with their own situation. A team of trained sworn and civilian peer supporters made combined efforts resulting in 74 contact check-ins with fellow members of the service in 2024.



EMPLOYEE AND FAMILY ASSISTANCE PROGRAM

This program enables employees and their family members to access independent referral and/or counselling support from an external professional service provider. In 2024, this confidential service was accessed by 37 employees/family members.



EARLY INTERVENTION

Utilizing the risk indicator “flags” that exist within the Guardian tracking system allows supervisors and managers the opportunity to provide necessary and timely support to members. 110 event entries were created in 2024 to help with the follow-up on the wellbeing of individuals.



HEALTHCARE BENEFIT ENHANCEMENTS

Through combined efforts of both management and the Brantford Police Association, improvements to benefit coverage now provide members with enhanced benefit coverage.



Recruitment



The Brantford Police Service offers successful candidates the opportunity for a long and rewarding career in law enforcement with an opportunity for advancement while receiving police training and performing a variety of functions within the Service. Be sure to visit our website for more information:

www.brantfordpolice.ca

The Brantford Police Service is an equal opportunity employer seeking qualified candidates for the role of police constable to reflect the diverse community we are proud to serve.

Hiring Process - Uniform Recruitment

1

APPLICATION STAGE

2

SHUTTLE RUN / PRE-BACKGROUND
WRITTEN LOCAL FOCUS ASSESSMENT

3

LOCAL FOCUS BLENDED COMPETENCY
INTERVIEW

4

SENIOR OFFICER PANEL INTERVIEW

5

PSYCHOLOGICAL ASSESSMENT

6

BACKGROUND INVESTIGATION - INCLUDING
MEDICAL ASSESSMENT

5

FINAL CHIEF INTERVIEW

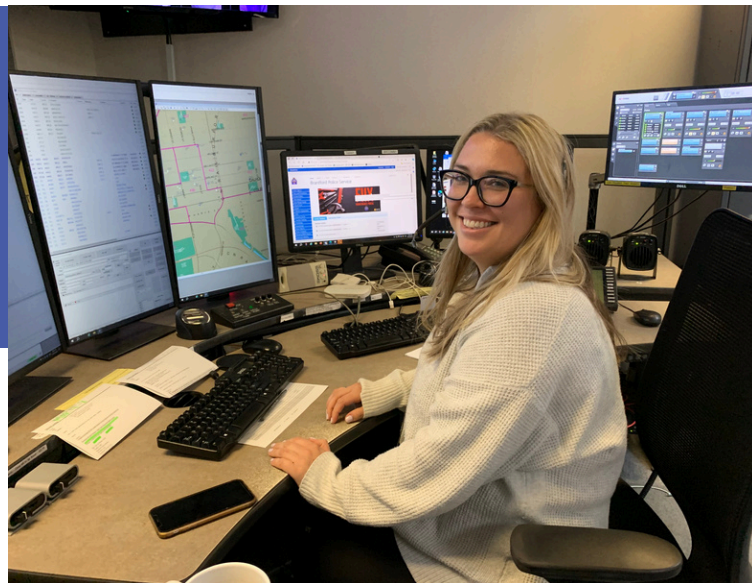
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EMPLOYMENT OFFER

Communications



+55,000
Calls for Service



The Communications Section plays a vital role in public safety by supporting emergency, non-emergency, and administrative functions every day. As the first point of contact for the majority of incoming calls, our Communicators are instrumental in managing more than 55,000 calls for service annually.

In 2024, our Communications Team demonstrated exceptional dedication and professionalism, earning the Brantford Police Service Team Excellence Award in recognition of their outstanding performance.

Throughout the year, the Communications Section has maintained a strong focus on hiring, training, and professional development, ensuring our team remains well-equipped to meet the evolving needs of our community.

Technology and Community Engagement

Brantford Police Service continues to advance the use of technology to enhance community engagement and transparency. In 2024, the Service expanded its implementation of SPIDR Tech, a communication platform that sends personalized text or email updates to individuals who report crimes. The system also delivers post-incident surveys to help assess community trust and satisfaction.

The most recent SPIDR Tech expansion focuses on connecting individuals with appropriate support services. For designated incident types, the system now provides timely information about resources available through Victim Services of Brant, ensuring those impacted by crime are informed and supported.

A total of **12,894 texts** were sent in 2024.



9-1-1 CALL VOLUME

9-1-1 calls received in 2024: **18,341**



9-1-1 CALL ANSWER TIME

In 2024, 9-1-1 calls were answered, on average, in **under 8 seconds**



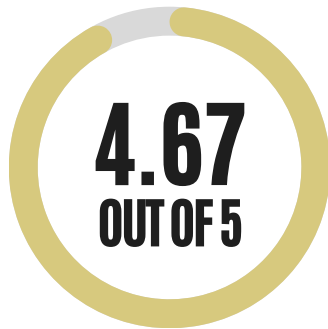
ANNUAL CALLS FOR SERVICE

In 2024, **55,213** calls for service were received.

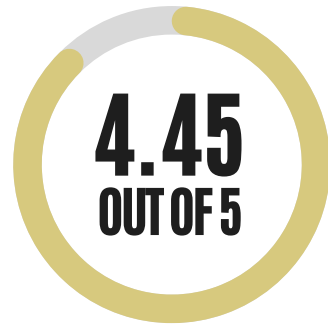
Community Satisfaction

2024 Highlights

Individuals who contacted Brantford police by calling 9-1-1 on an SMS enabled device to report a specific police-related incident including a break and enter, theft, fraud, property damage, and motor vehicle collisions involving property damage, or a hit and run, were asked to complete a satisfaction survey via text. These surveys are optional and allow us insight to improve our service delivery to our community. The feedback received was overwhelmingly positive, reflecting strong community support and appreciation for the professionalism and care provided by our officers and dispatch.



HOW WOULD YOU RATE THE OFFICER YOU INTERACTED WITH?



HOW WOULD YOU RATE DISPATCH?

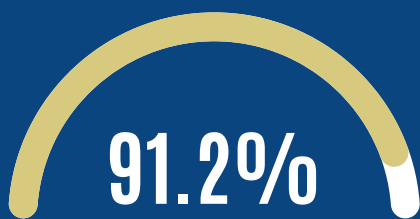
"Was a little shaken up when I called the police, but the person on the other line was calm and direct. Made me feel comfortable moving forward. I would say that an excellent job was done from start to finish! Thank you Brantford police."

"Both the call taker and officer acted professional and confident."

"Extremely grateful for the quick, professional, and thorough response from the BPS."

"Everyone we talked to was very nice and helpful. We were treated very well. Thank you so much."

"Was dealing with the Collision Reporting Centre and front desk. Everyone was polite, courteous, and professional. Impressed."



When asked to rate their level of satisfaction after contacting Brantford Police Service for an emergency incident, respondents indicated a 91.2% satisfaction rate.



Training

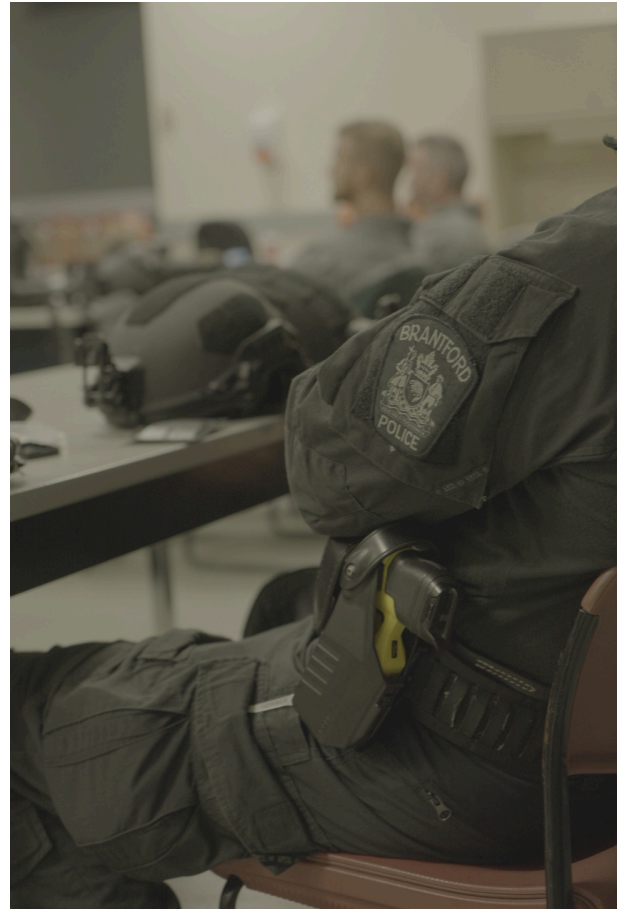
Training Unit members are dedicated to the consistent delivery of mandated and optional training to ensure the safety of our members and ultimately the community we serve.

Individual members are evaluated based on the training standard. All of our members must demonstrate proficiency in all areas in order to successfully complete the yearly training. Failing to meet standards in any area will result in additional or remedial training in order to meet or exceed the prescribed standard. The goal of the Training Unit is to continue exceeding standards for our members to ensure officer and public safety for our community.

In addition to Ministry mandated training, all sworn members and Special Constables receive skill development and refresher training on a number of topics that may vary slightly year by year. These additional topics include (but are not limited to) Immediate Rapid Deployment, basic first aid, CPR, advanced medical care, cultural awareness, traffic and radar updates, and crime scene management.

The goal of the Training Unit is to continue exceeding standards for our members to ensure officer and public safety for our community.

In 2024, the Brantford Police Service responded to 55,213 calls for service. De-escalation attempts were utilized in all reported use of force incidents for 2024, unless there was an imminent threat, or if action was required immediately. Force (also including displayed force) was only used in 0.271% of interactions when compared with overall calls for service.



SERVICE TRAINING HOURS	
30 HOURS	PRE OPC TRAINING FOR 16 NEW RECRUITS
160 HOURS	POST OPC TRAINING FOR 16 NEW RECRUITS
80 HOURS	TRAINING FOR 3 DIRECT HIRES
40 HOURS	INTRODUCTORY TRAINING FOR 15 NEW AUXILIARY MEMBERS
64 HOURS	MAINTENANCE TRAINING FOR AUXILIARY MEMBERS
80 HOURS	SPECIAL CONSTABLE BLOCK TRAINING
500 HOURS	SWORN/CONSTABLE BLOCK TRAINING
160 HOURS	IMMEDIATE RAPID DEPLOYMENT TRAINING
160 HOURS	PRACTICAL VEHICLE PURSUIT TRAINING
120 HOURS	FIRST AID, CPR, AND TRAUMA MANAGEMENT TRAINING
40 HOURS	TACTICAL EMERGENCY CASUALTY CARE TRAINING

Corporate Communications

Building Trust. Strengthening Connections.

Corporate Communications is an essential part of modern policing, serving as the bridge between the police service and the public. Through timely updates, media relations, social media, and strategic campaigns, the Communications Unit helps foster trust, promote transparency, and strengthen community relationships.

Over the past year, the Corporate Communications Manager has worked to ensure that information is clear, consistent, and accessible—supporting both public awareness and operational priorities. From safety messaging to community engagement and crisis response, effective communication reinforces accountability and highlights the Service's ongoing commitment to public safety. Internally, communications also play a key role in supporting morale by celebrating the achievements of members and sharing stories that reflect the Service's values. During critical incidents, clear communication is crucial to minimizing misinformation, supporting response efforts, and maintaining public confidence. In this way, Corporate Communications remains a strategic asset to the Service and the community alike.



Community Engagement



Community Engagement



Special Olympics Ontario 2025 Provincial Summer Games

On April 25, 2024, Special Olympics Ontario (SOO) announced that the Brantford Police Service, Brant County OPP, and Six Nations Police will host the Special Olympics Ontario Provincial Summer Games in July of 2025.

SOO has a unique partnership with policing agencies through the Law Enforcement Torch Run in the Province and each and every Provincial Games since 1996 has been hosted by a police service. Brantford police will partner with the Six Nations police and Brant County OPP to host these games. The Wayne Gretzky Foundation is the Presenting Sponsor of the Games.



“Sport and competition are a powerful force that unites us all and these games will exemplify the spirit of inclusivity, acceptance and inclusion. Special Olympics is a cause that’s near and dear to my heart and I wish all of the athletes luck in achieving their dreams and competing on the Provincial stage in Brantford!”

- Wayne Gretzky



The games will feature five sports: bocce, golf, track and field, soccer, and softball. All sports will be broken down into multiple ability divisions, where athletes will have the chance to compete against those similar to their ability level. In total, over 1,000 athletes and coaches will participate in the games.

The community is encouraged to join us as we bring together exceptional individuals from our local communities and from across Ontario as we showcase their talents. For more information about the games, please visit:

<https://provincialgames.com/2025-brantford/>

Citizens' Police Academy



After a brief hiatus due to COVID, the Brantford Police Service Citizens' Police Academy was back in session in 2024. We welcomed a diverse group of community members who were eager to learn more about the day-to-day life of police officers to our facility

Running for four consecutive weeks, the BPS Citizens' Police Academy is structured as a series of interactive, information-sharing sessions where participants engage with officers to gain a unique perspective of the policing profession and an understanding of the challenges and responsibilities officers of the Brantford Police Service face each day.

Whether a citizen is considering a career in law enforcement or is simply curious about the daily life of a police officer, the Citizens' Police Academy is an informative and exciting starting point. There is also an opportunity for participants to provide feedback and suggestions to improve the Service.

The Brantford Police Service is one of the first services in Ontario to offer this type of community participation through this free, educational program. The Citizens' Police Academy was first held at BPS in 1999.

"It allowed me to gain a deeper understanding of the various roles and responsibilities of our police officers and how they adapt to the ever-changing dynamics of our city."
Iva Obayuwana, BPS Citizens' Police Academy Graduate

The Citizens' Police Academy program is delivered under the guidance of Constable Nick Lawson, and covers a wide array of topics, including:

- Canine Unit
- Uniform Patrol
- Police Training
- Forensic Identification
- Communications
- Criminal Investigation – Major Crime
- Internet Crime and Safety
- Emergency Response Team
- Traffic Unit / Motor Vehicle Collision Investigation

As part of annual Police Week celebrations, on the final evening of the program, students participated in a graduation ceremony, and were provided the opportunity to win an invitation to participate in a ride-along with a community patrol officer.



Auxiliary Unit

The Brantford Auxiliary Police serve the City of Brantford by augmenting the strength of regular officers in the performance of their duties to the citizens of Brantford, and provide assistance with traffic and crowd control at major events held throughout the year.

The Auxiliary Police Unit is on hand to assist in providing the staffing to coordinate search parties as well as emergency situations that may arise at any time.

We are proud of our Auxiliary Police Unit and its members who continue to provide immeasurable assistance to officers of the Brantford Police Service and most importantly to the citizens of Brantford. Each year members of our Auxiliary police dedicate over 4,500 hours of their time. This proud tradition of devotion and service to the community will continue well into the future.



Honour Guard



The Chief's Honour Guard serves as a symbol of pride, tradition, and professionalism for the Brantford Police Service. Comprised of dedicated officers, the Honour Guard represents the Service at official ceremonies, community events, and memorials, paying tribute to fallen officers and demonstrating respect for the policing profession. Their presence reflects the Service's commitment to honouring those who serve and reinforcing the values of duty, respect, and community.

Records

Crown Brief Unit

The Crown Brief Unit within the Records Department was created in October 2024, to perform complete, accurate, and timely case preparation and case management, including requests for additional and final disclosure to the Courts. This unit consists of civilian members who assist with the flow of information throughout the organization to support investigations, prosecutions, reporting, and data analytics.

A **CROWN BRIEF** is a compilation of all evidence and information gathered by investigators in a criminal case, which is then presented to the Crown Attorney's office for review and potential prosecution.

**4,456
HOURS**

772 Criminal /Federal Briefs Completed
246 Provincial Offences Act Briefs Completed
3,052 Additional Disclosure Tasks Completed

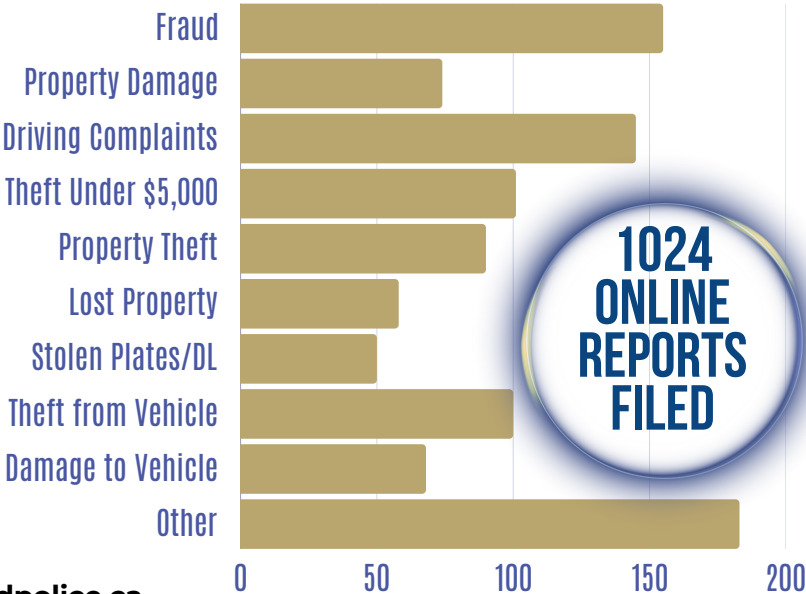
From Oct 7-Dec 31, 2024, the BPS Crown Brief Unit has reallocated approximately 4,456 of officer hours from paperwork enabling uniform officers more time to attend calls for service.

*Total hours calculated as follows: Federal/Criminal Crime Briefs = approximately 1.5hrs each, POA and Additional Disclosure Tasks = approximately 1 hr each)

Online Reporting

Many non-emergency incidents that occur within the City of Brantford can be conveniently reported online, including:

- Theft from a vehicle (under \$5,000)
- Theft (under \$5,000)
- Lost property (under \$5,000)
- Mischief or damage caused to vehicle / property
- Lost or stolen license plates
- Fraud Under \$25,000 / Identity Theft



Find out more at: www.brantfordpolice.ca

Branch Reports > Operations

Uniform Patrol

Uniform Patrol officers are the frontline of policing for the City of Brantford and are often the first point of contact between the public and the Service. They are responsible for responding to calls for service, conducting proactive patrols, addressing community concerns, and maintaining public safety 24/7. Beyond enforcement, Uniform Patrol plays a vital role in building trust, fostering relationships, and ensuring a visible and responsive police presence in neighbourhoods across the city. Their work is rooted in a commitment to community-focused policing, where safety, connection, and service go hand in hand.

BPS Officers Attended
55,000+
Calls for Service



Emergency Response Team (ERT)

The Emergency Response Team is comprised of highly trained officers who respond to high-risk and critical incidents, including weapons-related calls, barricaded individuals, hostage situations, and the execution of high-risk warrants.



ERT INCIDENTS



In 2024, ERT responded to 194 higher risk calls for service with an additional 55 full team callouts.

Branch Reports > Operations

Better Enforcement Action Team

The BPS Better Enforcement Action Team (BEAT) and Outward Facing Special Constable units are deployed within the City's Downtown Core as their primary patrol area.

This team is a combination of sworn officers and special constables who are focused on proactive enforcement while also addressing offences and unwanted behaviour within the Downtown Core.



The efforts of this team enhance the ability of our front-line patrol officers to attend to the safety of citizens community wide.

Alternate Response Unit (ARU)



The Alternate Response Unit (ARU) enhances the Service's ability to respond efficiently and effectively to non-emergency calls for service. By handling incidents that do not require immediate frontline response—such as property crimes, minor collisions, and non-violent disturbances—the ARU helps ensure that patrol officers remain available for urgent calls and proactive community engagement.

Special Constables

Special Constables play a vital role in enhancing the effectiveness of police services by supporting core operations and ensuring community safety. These uniformed members are responsible for duties such as prisoner transport, court security, and assisting with custody management, allowing frontline officers to remain focused on urgent calls for service and community policing. Their professionalism, training, and commitment contribute significantly to the overall efficiency of the Service and help ensure a safe and well-functioning justice system.

The BPS Special Constables have authorities to address many offences and unwanted behaviour related offences as they are designated under the following Acts:

- Criminal Code of Canada
- Trespass to Property Act of Ontario
- Liquor Licence and Control Act of Ontario
- Safe Streets Act of Ontario
- Mental Health Act of Ontario
- Cannabis Control Act of Ontario

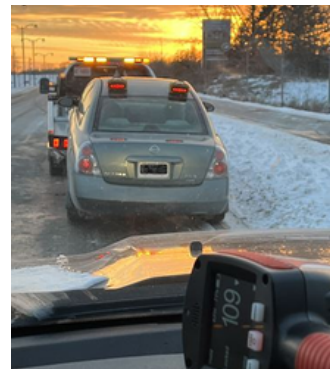


Branch Reports > Operations

Traffic Unit - Promoting Road Safety Through Education and Enforcement

The BPS Traffic Unit plays a key role in enhancing road safety through proactive enforcement, public education, and collision investigations. Officers in this specialized unit focus on reducing impaired, distracted, and aggressive driving, while working to prevent serious injuries and fatalities on our roadways.

By collaborating with community partners and engaging in targeted traffic initiatives, the unit supports safer streets, the City of Brantford's Vision Zero initiative, and promotes responsible driving habits throughout the city.



Fatal Injury Collisions

2

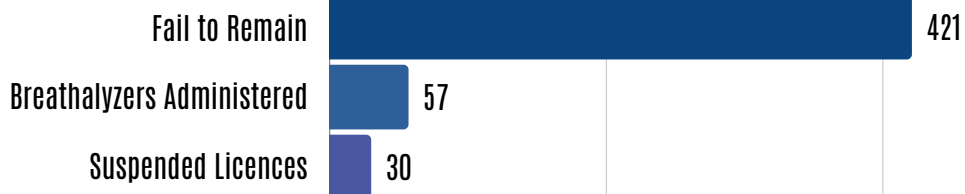
Stunt Drivers

47

Total Collisions

2510

Traffic Statistics



Branch Reports > Operations

Canine Unit: PSD Mack and PSD Hank

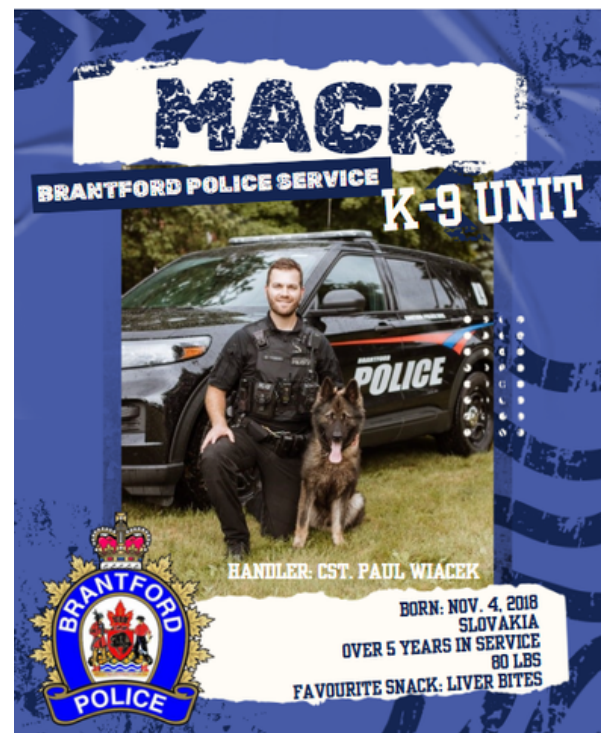


The Brantford Police Service Canine Unit has become an invaluable support unit and consists of two dedicated teams (Police Constable Paul Wiacek (Police Service Dog Mack) and Police Constable Adam Fisher (Police Service Dog Hank). In 2024, our Canine teams responded to **124 calls for service**. This figure does not include the very high number of incidents where the teams attended to assist front line officers with other call types.

Additionally, in 2024, our Canine teams were called out to assist other police services on 4 occasions. The Canine Unit has assisted in locating missing persons, firearms and illegal substances. Other calls for service involving the Canine teams include tracking, area searches, building searches, tactical use/containment, detention, and apprehension of suspects. Both of our Canine teams take on great risk and have increased the safety of our police members.

Our Canine teams conduct regular training and must meet qualification standards according to Provincial guidelines in the areas of obedience, agility, tracking, article search, apprehension, building search, area search, and detection.

The Canine teams are also a welcome addition to many community events, popular with both children and adults.



Branch Reports > Operational Support



Community Safety and Crime Prevention

This unit is comprised of officers and community partners who work in collaboration to improve the safety and well-being of the community. The Community Safety and Crime Prevention Unit has a primary focus on preventative measures such as the programs provided through the Elementary and High School Resource Officers, as well as risk intervention and incident response through the MCRRT, COAST, and BCRT programs.

Mobile Crisis Rapid Response Team (MCRRT)

The MCRRT Team is a partnership between the Brantford Police Service and SOAR Community Services where a team consisting of a uniformed officer and a mental health specialist will provide the primary response to individuals in crisis.

Brant Community Response Team (BCRT)

The Situation Table currently involves over 30 agencies from multiple sectors across Brantford/Brant, including education, primary health, public health, mental health, addictions, law enforcement, justice, harm reduction, victim services, employment support, housing and homelessness, Aboriginal services and youth support.

Crisis Outreach and Support Team (COAST)

Working in conjunction with the MCRRT team, the COAST team provides secondary crisis intervention in partnership with police and SOAR Community Services. COAST consists of two separate teams. The first being a uniform police member paired with a mental health specialist, while the second consists solely of two mental health specialists. While MCRRT focuses on those in crisis, COAST seeks to identify those in pre-crisis who are exhibiting characteristics of elevation. They will provide access to supportive resources for the purposes of maintaining stability in their state of mental health. Services include outreach, assessment, and support.

Branch Reports > Operational Support

Property

Members of the Property Section manage and control thousands of items seized by, or otherwise coming into the possession of, the police. This section is secure and extremely organized. Strict policies on the handling of evidence and property ensure that the integrity of the Service is upheld in dealing with the matters before the court and public.

**19,724
ITEMS
PROCESSED**

Citizens on Patrol (COP)

In 2024, the Citizens on Patrol program was paused for re-evaluation and to ensure compliance with the new regulations under the Community Safety and Policing Act, 2019. The COP program has proven to be a valuable asset to the Service and an important aspect of community engagement. The Program will be re-organized to start again in the future.

Elementary School Resource Coordinator

The Elementary School Resource Coordinator plays a vital role in fostering early, positive connections between young students and law enforcement. By building relationships rooted in trust, safety, and mentorship, the coordinator helps create a school environment where children feel supported and protected.

Through classroom engagement, safety education, and conflict resolution support, this role lays the foundation for stronger community ties and promotes long-term well-being. Investing in our youth is an investment in the future — and this presence in our elementary schools is an essential step toward a safer, more connected community.



Branch Reports > Operational Support

High School Resource Officers (HRSO)



The Brantford Police Service are pleased to share the continued partnership with the Brant Haldimand Norfolk Catholic District School Board (BHNCDSB), the Grand Erie District School Board (GEDSB), and the Ontario Provincial Police to launch the enhanced School Resource Officer program in Brantford area schools.

Within the Grand Erie District School Board, the program was launched in 2024 as the Police Services in Schools (PROSE), with BPS Constable Kelsie Annaert dedicated to Brantford GEDSB high schools. Within the Brant Haldimand Norfolk Catholic School Board, the program was relaunched as an enhanced School Resource Officer (SRO) program, with Constable Dakota Brush dedicated to Brantford BHNCSB high schools.

The Ministry of Community Safety and Correctional Services and the Ministry of Education have a shared protocol for Police Services Engagement and the investigation of school-related occurrences. Residents of our community expect our schools to be safe, inclusive, and equitable places to learn and teach. By ensuring such expectations are met, those attending may develop personal accountability, civility, respect, and other positive attributes which contribute to a strong and responsible citizenry.

The PROSE / SRO programs will improve safety in and around schools and strengthen the relationship between students and police. By placing dedicated officers within our schools, we are taking a proactive step towards ensuring safety, building trust, and fostering mentorship. The PROSE/SRO programs are not just about responding to challenges – they are about preventing them and creating a secure, supportive environment together where students can learn and grow.

“By placing dedicated officers within our schools, we are taking a proactive step towards ensuring safety, building trust, and fostering mentorship.”

Chief Jason Saunders



Branch Reports > Investigative Support

Restructuring

In 2024, the Investigative Support Branch underwent significant restructuring to enhance oversight, efficiency, and investigative capacity. A Staff Sergeant position was added to provide dedicated supervision for our covert detective units, ensuring greater accountability and coordination. The High Enforcement Action Team (HEAT) and Tactical Intelligence Generated Enforcement and Response Unit (TIGER) were reorganized to form the Drug and Firearms Enforcement Unit (DFEU), allowing for more comprehensive and resource-intensive investigations. Additionally, the Forensic Identification Section (FIS) expanded with the addition of a Special Constable, further supporting the unit's growing operational demands.



Criminal Investigations Section

The Criminal Investigations Section (CIS) is comprised of a dedicated team of 30 Detective Constables, supported by 1 Special Constable and 1 Civilian Crime Analyst, under the leadership of 1 Staff Sergeant and 4 Sergeants.

The Section is organized into specialized units, each tasked with investigating complex and sensitive cases. These include the **Major Crime Unit** (8 Constables), **Child Abuse & Sexual Assault Unit** (5 Constables), **Intimate Partner Violence Unit** (4 Constables), **Fraud Unit** (1 Constable), **High Risk & Repeat Offender Unit** (2 Constables), **Internet Child Exploitation Unit** (2 Constables), and the **Tech Crime Unit** (3 Constables).

The **Forensic Identification Section (FIS)** includes 5 Constables and, for the first time, in 2024, a dedicated Special Constable to support growing operational demands.

Collectively, these units play a critical role in addressing serious criminal activity and supporting victims through trauma-informed investigative practices.



Branch Reports > Investigative Support

Criminal Intelligence and Enforcement Section

The Criminal Intelligence and Enforcement Section is a specialized team focused on intelligence-led policing and proactive enforcement strategies targeting organized and high-risk criminal activity. Led by 1 Staff Sergeant and 2 Sergeants, the section includes 13 Detective Constables and 2 Civilian Members.

The team is comprised of several integrated units, including the following:

- **Criminal Intelligence Unit**
- **Drug & Firearm Enforcement Unit**
- **Auto Theft**
- **Asset Forfeiture Unit**
- **Firearms Unit**

A dedicated civilian Intelligence Analyst provides critical support through data-driven analysis and trend forecasting. Together, these units work collaboratively to identify, disrupt, and dismantle criminal networks, contributing to a safer and more secure community.

Seconded Members

Several members of our Service are proudly seconded to various Joint Forces Projects, allowing for enhanced collaboration across policing jurisdictions and specialized units. These secondments not only strengthen partnerships with provincial and federal agencies, but also provide valuable opportunities for our officers to gain advanced training, share intelligence, and contribute to broader public safety initiatives. The experience and expertise gained through these roles are brought back to our organization, benefiting local investigations and reinforcing our commitment to intelligence-led, cooperative policing. Members are seconded to the following:

- **Provincial Guns and Gangs Unit**
- **Combined Forces Special Enforcement Unit**
- **Firearms Analysis and Tracing Enforcement Unit**
- **Provincial Auto Theft and Towing Unit**
- **Project Grantham**

Branch Reports > Investigative Support

2024 Investigation Highlights

Incident 24-5235,6458,6372

BPS arrested three men after a shooting investigation, 928 g of illegal substances seized (with an estimated value of \$62,580); 9mm loaded firearm and ammunition seized; 3 persons charged with 27 CDSA/Firearm offences



Incident 24-9475

Brantford man arrested, approximately \$80,058 in illicit drugs seized, and multiple firearms including a loaded .357 handgun concealed on the suspect recovered as a result of BPS HEAT Unit drug trafficking investigation.

Project OSANDFISH

In partnership with the RCMP, the project uncovered 6.3 kilograms of cocaine with a street value of \$170,000 and approximately \$2 million in Canadian currency which was seized as suspected proceeds of crime. As a result of Project OSANDFISH, five men from Brantford (ages 23-62) were arrested and charged with trafficking related offences under the CDSA.



Incident 24-40426

BPS Drug and Firearm Enforcement Unit seized over \$690,000 in illicit drugs and arrested three Brantford residents for trafficking, 12 CDSA charges laid

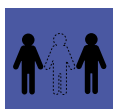
Branch Reports > Investigative Support

2024 Statistics



IPV OCCURRENCES

1,450 intimate partner violence reports received



MISSING PERSON INVESTIGATIONS

244 missing person reports, including
150 adults, **94** youth



FINGERPRINTS TAKEN

2,578 total prints taken (civilian and criminal)
27% of submissions resulted in a suspect being identified



HATE CRIME INVESTIGATIONS

18 hate bias motivated crime and propaganda reports investigated



DNA SAMPLES

368 DNA Order Samples were executed by the Forensic Identification Section



CRIME SCENES

787 crime scenes attended
42,278 crime scene photos taken



MAJOR CASE MANAGEMENT INVESTIGATIONS

170 Threshold Major Case Investigations



VICLAS SUBMISSIONS

94 Viclas booklets submitted to the Provincial Viclas Centre



COLD CASE HOMICIDES

Continued investigation into **5** Cold Case Homicides



PROCEEDS OF CRIME

\$62,917 in currency forfeited as a result of court convictions



CURRENCY SEIZED

\$260,631 seized as a result of criminal investigations



VEHICLES SEIZED - PROCEEDS OF CRIME

1 vehicle seized as proceeds of crime and asset forfeiture



SEX OFFENDER REGISTRY

BPS are responsible for **356** sex offender records



OFFENDERS CHARGED - INTERNET CHILD EXPLOITATION

31 Offenders Charged in Internet Child Exploitation Cases



CHARGES - INTERNET CHILD EXPLOITATION

90 charges laid as a result of Internet Child Exploitation Investigations



INTERNET CHILD EXPLOITATION CASES

218 Internet Child Exploitation Cases Investigated



VICTIMS IDENTIFIED - INTERNET CHILD EXPLOITATION CASES

31 Victims identified as a result of Internet Child Exploitation Investigations



FORENSIC ANALYSIS - TECH DEVICES

178 devices were forensically examined in 2024

Support for Victims of Crime

No one chooses to be a victim of crime, but when crime happens, it can have a profound effect on individuals, their families, and the broader community. Help is here if you need it.

Victim Services of Brant is a community-based agency that assists emergency services in providing accessible, confidential, and client centered support to victims of crime, tragic circumstances and disaster.

In 2024, Brantford Police Service officers made 1,034 referrals to Victim Services of Brant.

**1,034
REFERRALS**

Located within the Brantford Police Services station, Victim Services of Brant provide crisis assistance and intervention in Brantford, Brant County, and Six Nations of the Grand River, 24-hours-a-day, seven-days-a-week.

Programs include Victim Crisis Assistance Ontario (VCAO), Victim Quick Response Program+ (VQRP+) and Bail Court Program.



FOR MORE INFORMATION, CONTACT:

Victim Services of Brant

**Located in the
Brantford police station**

344 Elgin Street
Brantford, Ontario
N3T 5T3

519-752-3140



Branch Support > Administrative Support

Budget

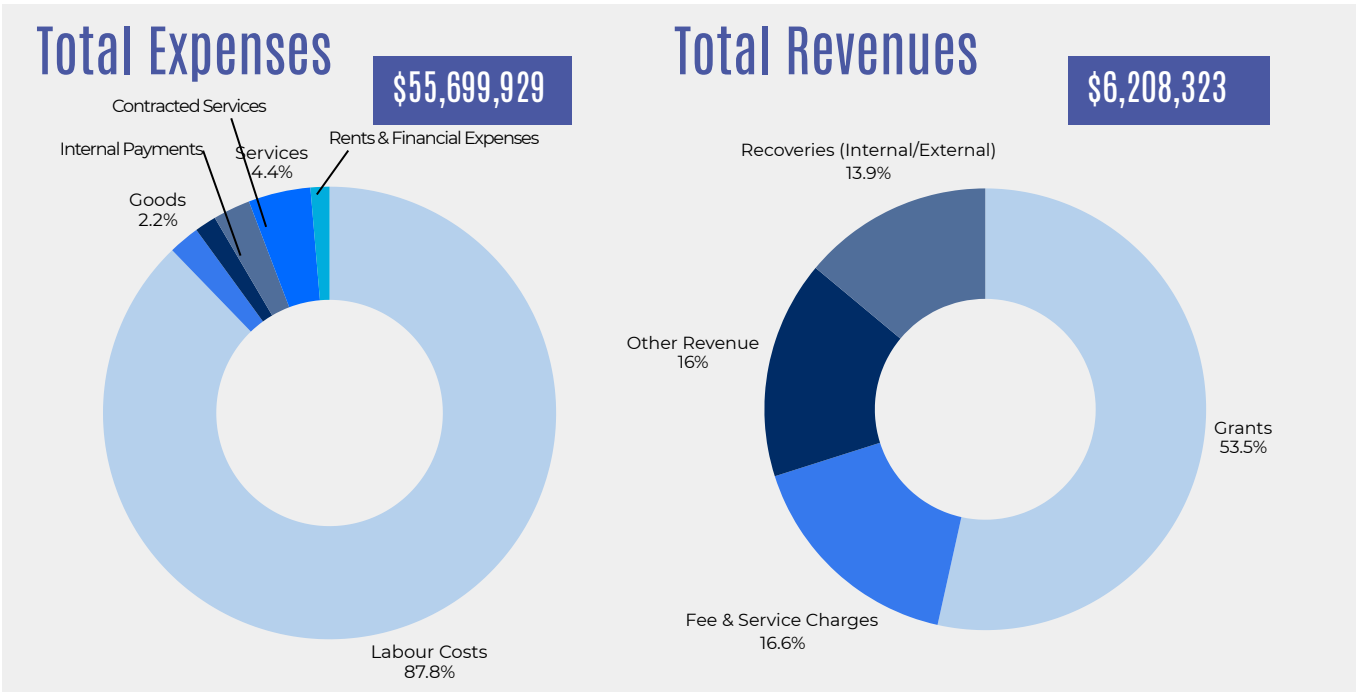
The Brantford Police Service is focused to maintain and improve cost-effectiveness and efficiency when it comes to maximizing the public’s investment in police services. We are committed to deliver the community safety services that residents of Brantford want and expect.

The 2024 operating budget, which was approved by the Police Services Board, represents a **10.84%** increase over 2023. The operating budget for 2024 was **\$49,491,606**. The **2024 fiscal year ended with a surplus of \$1,032,653**.

The charts below provide an overview of the statistics as they relate to the population served by the Brantford Police Service relative to our total staffing, uniform officers per 1,000, the operating budget, as well as revenues and expenses:



	2019	2020	2021	2022	2023	2024
Population Served (Census data: 2016/2021)	98,179	98,179	104,688	104,688	104,688	108,544
Uniform Officers	187	191	202	202	202	204
Civilian Employees	77	90	97	105	115	118
Total Staff	264	281	299	307	317	322
Uniform Officer per 100,000	1.9	1.95	1.93	1.93	1.93	1.88
Operating Budget	\$33,225,482	\$35,873,122	\$39,054,737	\$41,348,628	\$44,650,094	\$49,491,606



Branch Support > Administrative Support

Information Technology

The Information Technology enhancements listed below, highlight a year marked by strategic innovation, enhanced operational resilience, and continued modernization in support of public safety and service excellence. These achievements reflect the Brantford Police Service's enduring commitment to harnessing technological advancements as a means of fostering innovation, enhancing operational efficiency, and effecting meaningful organizational progress.



CYBER SECURITY ENHANCEMENTS

In response to the evolving digital threat landscape, BPS strengthened its cyber security infrastructure to protect critical systems and sensitive data. This included the implementation of advanced threat detection tools to safeguard against cyber risks and ensure operational integrity.



NEW BACKUP COMMUNICATIONS SITE

To strengthen operational resilience and ensure continuity in emergency response, BPS established a new Backup Communications Site. This facility enhances our preparedness and capacity during high-demand or crisis situations.



AXON TECHNOLOGIES & DIGITAL EVIDENCE MANAGEMENT

The continued integration of Axon technologies, including body-worn cameras and cloud-based digital evidence platforms, has streamlined frontline data capture and evidence management processes. These tools have enhanced transparency, increased operational efficiency, and improved the ability to securely share digital evidence with judicial and law enforcement partners.



NEXT GENERATION 911 (NG911)

In pursuit of advancing emergency communication capabilities, the Brantford Police Service continued to collaborate extensively with law enforcement partners on the development and phased implementation of the Next Generation 911 system. This enhanced platform is intended to significantly improve the handling of emergency calls, increase the accuracy of caller location data, and elevate the overall effectiveness and responsiveness of emergency service delivery to the community.

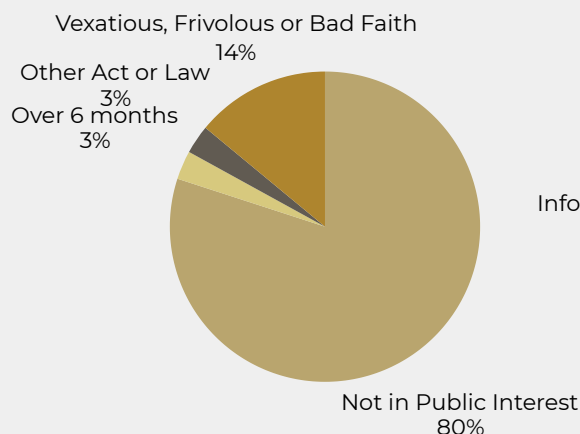
Branch Support > Quality Assurance

The Quality Assurance Branch is responsible for Professional Standards, Corporate Communications, Training, Auxiliary, SIU liaison, policy, auditing, and other areas that concern the quality of service provided.

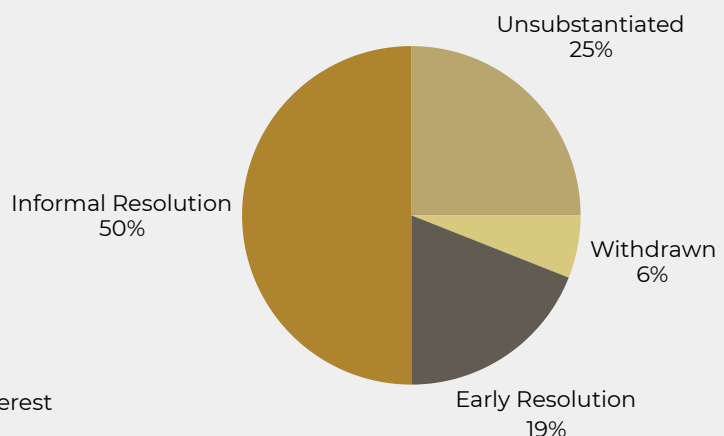
Professional Standards

The Quality Assurance Branch liaises with the Law Enforcement Complaints Agency (LECA) which is responsible for receiving, managing, and overseeing public complaints made about misconduct of police officers. In addition, Professional Standards is responsible for investigations involving complaints made about the misconduct of civilians and Special Constables of the Service. In 2024, there were a total 99 complaints made about members of the Service. 67 of these were public complaints made to LECA about police officers. Of the 67 LECA complaints, 36 were screened-out and 31 were screened-in for investigation. Of the 31 LECA complaints screened-in, 75% were resolved through alternative resolutions.

Complaints Screened-Out by LECA: 36 (53.7%)



Complaints Screened-In by LECA with Results: 31 (46.3%)



Special Investigations Unit Liaison (SIU)



In 2024, the Special Investigations Unit invoked their mandate and undertook a total of 10 investigations involving Brantford police officers. No officers were charged by the SIU as a result of these investigations.

Measuring Progress

Collaboration with our partners is essential to achieving our goals and ensuring meaningful progress through shared accountability and measurable outcomes.

The Brantford Police Service is an active partner with the City of Brantford, committed to advancing the public safety priorities outlined within the City's Community Safety and Well-Being Plan 2021-2025. In 2024, the Brantford Police Service worked to support many priorities within the plan including, Action Plan Item 5.1 Improve Municipal Capacity for By-Law Enforcement and Downtown Security, Item 5.3 Implement a Downtown CCTV Program, and Item 5.5 Support the Goals of Vision Zero Task Force.



Measuring Progress

Strategic Plan 2023-2027

● Ongoing
● Complete

Objective	Priority	Status
1. Prevent and Reduce Crime and Increase Community Safety	1.1 Optimize response and deployment strategies to implement an effective approach to public safety	●
	1.2 Enhance road safety program, including prevention measures and performance	●
	1.3 Optimize the Special Constable program	●
	1.4 Seek additional opportunities to collaborate with policing partners to enhance community safety	●
	1.5 Collaborate and implement key aspects of the Community Safety and Well-Being Plan	●
	1.6 Ensure adequate and effective courthouse security	●
2. Improve Trust and Deepen Community Partnerships	2.1 Increase capacity to respond to mental health and addiction calls for service	●
	2.2 Improve capacity to address the needs of vulnerable populations and victims	●
	2.3 Improve trust and build relationships with diverse communities and youth	●
	2.4 Strengthen volunteer and partner programs that leverage our capacity to deliver services	●
	2.5 Modernize and expand external communication	●
3. Improve workplace culture and achieve organizational excellence	3.1 Create a strategy to ensure sufficient human resources that deliver adequate and effective policing through resource planning	●
	3.2 Modernize recruitment and onboarding to reflect diversity and inclusion	●
	3.3 Update and implement policies to facilitate a culture of mutual respect and recognize diversity in the workplace	●
	3.4 Continue to promote health and wellness and resilience to PTSD, occupational injury and long-term disability	●
	3.5 Enhance operational readiness and emergency preparedness thru access to training, tools and resources	●
4. Build Sustainability Through Innovation and Fiscal Management	4.1 Continue to modernize capital infrastructure, police equipment and facilities	●
	4.2 Resource and implement requirements to respond to new legislation	●
	4.3 Increase IT capacity to enable real-time analytics and improve evidence-based business decisions, including artificial intelligence	●
	4.4 Continue to ensure adequate and effective resources for records management	●
	4.5 Ensure effective financial systems and processes, and implement multi-year budgeting	●

Crime Stats



*Note on Statistical Reporting

At the time of publication, official crime statistics from Statistics Canada for the reporting year of 2024 were not yet available. These figures will be reflected in future reporting once received.

Data as reported remains unofficial until verified by Statistics Canada. Official data from Statistics Canada not available until after July 2025.



BRANTFORD POLICE SERVICE

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